



## Safer City Partnership Strategy Group

**Date:** FRIDAY, 14 NOVEMBER 2014  
**Time:** 10.30 am  
**Venue:** COMMITTEE ROOM - 2ND FLOOR WEST WING, GUILDHALL

**Members:** Deputy Henry Pollard (Chairman)  
Simon Murrells (Deputy Chairman)  
Marianne Fredericks  
Don Randall, OBE  
Doug Wilkinson  
Ade Adetosoye  
Jon Averbs  
Wayne Chance  
Superintendent Norma Collicott  
Alex Orme  
Paula Wilkinson  
Bob Benton  
Barbara Gough  
John Simpson  
Laura Marshall  
Emma Marwood - Smith  
Yannik MacKenzie  
Kate Cinamon  
Jocelyn Griffith  
Jeff Boothe  
Siwan Haywood

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Lunch will be served in the Guildhall Club at 1pm  
**NB: Part of this meeting could be the subject of audio video recording**

John Barradell  
Town Clerk and Chief Executive

## AGENDA

1. **APOLOGIES**
2. **DECLARATIONS OF INTEREST**
3. **MINUTES**  
Minutes of the meeting held on 8th September 2014  
(Pages 1 - 8)
4. **OUTSTANDING ACTIONS - VERBAL UPDATE**
5. **PERFORMANCE AGAINST SAFER CITY PARTNERSHIP TARGETS**  
Report of the Assistant Director Street Scene and Strategy, Built Environment  
(Pages 9 - 18)
6. **LONDON FIRE BRIGADE**  
Report of the Borough Commander, London Fire Brigade
7. **FIRE CADETS PROGRESS REPORT - OCTOBER 2014**  
Report of the Education Development Manager  
**For Information**  
(Pages 19 - 22)
8. **COMMUNITY SAFETY TEAM UPDATE (TO FOLLOW)**  
Report of the Community Safety Manager
9. **CITY OF LONDON POLICE UPDATE**  
Report of the City of London Police  
(Pages 23 - 30)
10. **PROCEEDS OF CRIME ACT (POCA) ALLOCATION UPDATE**  
Report of the Assistant Director Street Scene and Strategy, Built Environment  
**For Information**  
(Pages 31 - 36)
11. **SUBSTANCE MISUSE UPDATE**  
Report of the Substance Misuse Partnership Manager, Community & Children's Services  
(Pages 37 - 48)
12. **LEGAL HIGHS BRIEFING**  
Report of the Director of Community and Children's Services  
**For Information**  
(Pages 49 - 60)

13. **HEALTH AND WELLBEING UPDATE**  
Report of Community & Children's Services  
(Pages 61 - 66)
14. **ROUGH SLEEPERS UPDATE**  
Report of the Head of Homelessness and Rough Sleepers  
**For Information**  
(Pages 67 - 78)
15. **NEW ANTI SOCIAL BEHAVIOUR CRIME AND POLICING ACT 2014 -  
COMMUNITY TRIGGERS PRESENTATION**  
Presentation by Community Safety Officer  
**For Information**
16. **PUBLIC PROTECTION SERVICE (ENVIRONMENTAL HEALTH, LICENSING AND  
TRADING STANDARDS) UPDATE**  
Report of the Port Health & Public Protection Director, Markets & Consumer  
Protection  
(Pages 79 - 82)
17. **ANY OTHER BUSINESS**

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## SAFER CITY PARTNERSHIP STRATEGY GROUP

Monday, 8 September 2014

**Minutes of the meeting of the Safer City Partnership Strategy Group held at the Guildhall EC2 at 10.30 am**

### **Present**

#### **Members:**

Deputy Henry Pollard (Chairman)	Jon Averns
Simon Murrells (Deputy Chairman)	Alex Orme
Bob Benton	Doug Wilkinson
Marianne Fredericks	Paula Wilkinson
Barbara Gough	Superintendent Norma Collicott

#### **Officers:**

Lorna Corbin	Community and Children's Services Department
Sandra Close	Crime and Disorder Analyst
Saimah Tahir	Town Clerk's Department

### **1. APOLOGIES**

Apologies for absence were received from Emma Marwood-Smith, Wayne Chance, John Simpson, Laura Marshall, Don Randall, Tracey Wood, Linda Neimantas and Yannik McKenzie.

### **2. MINUTES FROM THE MEETING ON THE 6 MAY 2014**

Chairman requested going forward the minutes were dated and attendees were listed.

The minutes of the last meeting were agreed.

### **Matters Arising**

#### **Attendance of the Safer City Partnership by the wider community**

The Chairman welcomed the Director of Children Services and emphasised the importance of having wider representation from all of the community. M.F had consulted with members of the gay and lesbian community who had expressed a wish to read the agenda however did not want to attend the meeting. A.A felt that representation from the wider community could be sought from an equalities campaign taking place by Corporation next month and assured the committee that it would be looked into as well as looking to invite a Consultant to the next meeting.

The Committee also resolved to invite Penny Beaven or a representative to represent Public Health and DW confirmed he would represent Public Realm for Steven Evans.

### 3. **REVIEW OF SAFER CITY PARTNERSHIP PRIORITIES**

#### **Rough Sleepers**

The Safer City Partnership had now established targets for rough sleepers in the City. The committee were informed of a rough sleeper near on Fenchurch Street who was being taken care of by the public and as a result had not moved on. N.C. explained that the police could only deal with such issues if a member of the public complained. MF felt many were begging to pay for their hostel once their benefits had ceased and needed education and support to change. She informed the group of a charity called Anchor which trained and educated people while helping them with any personal issues such as substance misuse and mental health. N.C. said the Police were working with the court to tackle this issue. However, there were different outcomes of cases due to different legal clerks. The group agreed that fines were not helpful as this resulted in further begging. The Chairman had received an invitation to a breakfast briefing from the Chairman of Policy and would be looking at the issue of rough sleeping. The Committee agreed that the Rough Sleepers Strategy Group produce a report for the SCP to show what actions were being taken to address poor performance of this target. The SCP agreed that they supported the use of P.O.C.A funding to set up activities if it met the criteria for P.O.C.A eligibility.

#### **Domestic Abuse**

The group were informed that good progress was being made on this priority. Although, baseline data for domestic abuse in City businesses was difficult to establish.

#### **Road Danger Reduction**

The group noted that the target for road danger reduction were green and requested more 20 MPH enforcement signage on hoarding around the City and requested that existing signs are placed in easily visible areas. D.W confirmed that this work will be taking place.

#### **Fraud and Economic Crime**

Operation Broadway was set up as a joint initiative between the City of London Police and Trading Standards to target fraud and economic crime.

#### **Counter Terrorism**

A Hotel Forum toolkit for front line staff was being developed to include first response to terrorism. The group noted that the threat level had been increased to heightened alert. Community engagement was now taking place at universities across London during Fresher's Week.

#### **Vehicle Crime Partnership**

The Vehicle Crime Partnership had been replaced by Vehicle Crime SARA as there was not a lot of vehicle crime, the new group would be proactively driven by figures and their first meeting had taken place last week.

#### **The Hotel Forum**

The Community Safety Team were developing a Hotel Toolkit. Targets had been put in place for hotels and the group intended to continue to provide support. The meeting of the Hotel Forum would be held in October 2014.

### **Sexual Crime Awareness**

The group wanted a sexual crime awareness campaign during the Christmas period. As it was noted the different generations were unaware of what could constitute a sex crime resulting in individuals being placed on the sex offenders register.

The report was noted.

#### **4. LONDON FIRE BRIGADE UPDATE**

The D.W was pleased with the progress against Key Performance Indicators. However, it was noted there was an increase in outdoor rubbish fires in rubbish and cigarette bins. In order to address this issue the group suggested Cleaning Services liaise with the Fire Service to reduce these fire risks. A.A. felt more focus was given to the outcome rather than focussing on preventing instances of fire occurring. The Chairman informed the group that work in prevention had been discussed in a previous meeting.

The Chairman questioned whether the Cadets had graduated and was informed that they were on a 2 year course so would not be graduating this year.

The report was noted.

#### **5. COMMUNITY SAFETY REVIEW UPDATE**

The 31 recommendations had been well received, this had resulted in the Community Safety Hub which went far beyond the delivering of the recommendations. The Corporation of London and the City of London Police were streamlining their function to work better together.

### **Child Sexual Exploitation**

The Chairman expressed his concern that this issue had reached a crescendo in light of current events in Rotherham. He sought assurance that good processes were in place to ensure that child exploitation was not taking place in the Corporation of London. He stressed the importance of this considering Fiona Woolf had been appointed to lead the Child Abuse Inquiry. Briefing note and procedure to be circulated to all Members by P.W. A.A. informed the partnership that he would be bringing a report to the next committee on Child Exploitation.

### **Human Trafficking**

The Chairman felt that victims of human trafficking were being transported from Calais to Middlesex Street. He questioned whether the traffickers could be identified by following the chain backwards from the victim. A Member noted that humans trafficked were the ones who were given a criminal record when it was obvious they were victims.

### **Night Time Economy**

PW carried out Taxi Marshalling Verification visits over a 3 night period she was pleased to inform the committee that the numbers of usage was correct and

noted that there was still a large queue of people waiting for taxis at the 2pm cut off on all 3 days. However, due to traffic at the top of the road taxis were restricted. The group continued to support Taxi Marshalling and requested that funding be provided through P.O.C.A. The Community Safety Team were working with the Licensing Team for the Safety Thirst Campaign and intended to visit licensed premises to ensure they were meeting the criteria for the award.

### **Fraud and Economic Crime**

PW informed the group that the Community Safety Team had made links with Operation Broadway which was a joint venture between Trading Standards and the City of London Police. They were currently dealing with Boiler Room fraud and many of the fraudulent businesses were employing young people who were unaware that their employment could result in a criminal record.

### **Anti- Social Behaviour**

The Community Safety Team, were liaising with Pan London ASB Managers Group on the implementation of Anti-Social Behaviour legislation which would come into effect in October 2014. The new legislation would put victims first activating when Community Trigger criteria were met. The police would work with victims to allow them involvement in the outcome through community Remedy. An update would be provided by P.W at the next meeting.

### **Domestic Abuse**

The Community Safety Team and the City of London police held a planning meeting with CAADA to develop training for MARAC attendees promoting awareness of risk identification and risk management in order to reduce repeat victimisation. A toolkit for Human Resources professionals had been developed to raise awareness of victims and safe reporting routes. A Hotel Forum Toolkit was also being developed by the Community Safety Team and the City of London Police. Also an anti-stalking campaign was taking place on the 28 November and was called Behind Closed Doors it was hoped that this would promote employers awareness of their duty of care towards their employees in terms of abuse.

### **Counter Terrorism**

The Community Safety Team was working in partnership with the City of London Police to deliver the Prevent Agenda and coordination of the Home Office Wrap Training.

The report was noted.

## **6. CITY OF LONDON POLICE UPDATE**

N.C. reported that violent crime was seeing overall decreases however there has been an increase in recorded incidents of road rage, and harassment. She reminded the group of the Violent Crime review undertaken by Inspector James Wileman that the group had sight of, and the result of some of the new tactics being used in respect of Policing the night time economy.



The group were informed of the increase in Policing activity in response to the elevated threat level and gave an overview of the Forces mutual aid response NATO summit in Wales.

Vehicle offenses was on the increase, since the Tour de France peddle bikes were being targeted and a peddle bike SARA was monitoring the situation. The Police were attending events to raise awareness of vehicles offenses including the acting Superintendent advising on locks on the television.

The report was noted.

7. **SUBSTANCE MISUSE PARTNERSHIP UPDATE**

L.C. informed the group that a draft briefing on legal highs was currently with the Police and would be circulated to Members at the next meeting. Information regarding legal highs would not be made public at present instead a generic public health campaign would be made focussing on residents and workers. Also a Drug Intervention Programme was nearly ready to be signed off and a copy of it would be provided at the next meeting. Drug testing on violent crimes was being undertaken to establish whether there was a link between them. M.F. suggested that legal highs be part of the Christmas campaign. L.C requested the group clarify what type of steering they were interested in as this would help reporting to be more specific to the partnership. The Chair confirmed that it would be helpful to the group to receive a written report explaining what progress had been made and any new initiatives and developments that had taken place.

The report was noted.

8. **SERVICE REVIEW OF DRUG, ALCOHOL AND TOBACCO CONTROL SERVICES**

The Service Review of Drugs, Alcohol and Tobacco Control Services report was noted by the Committee.

9. **HEALTH AND WELLBEING UPDATE**

The group requested further information on air quality within the City of London.

The report was noted.

10. **ANTI-SOCIAL BEHAVIOUR, CRIME AND POLICING ACT 2014: REFORM OF ANTI-SOCIAL BEHAVIOUR POWERS**

PW explained that the legislation came out in July and aimed at focussing on the victim instead of on enforcement. Training would be given to front line staff to avoid another Pilkington. However it was noted that it was vital to manage public expectation. An update on the progress on this would be provided in November.

The report was noted.

11. **PUBLIC PROTECTION SERVICE (ENVIRONMENTAL HEALTH, LICENSING AND TRADING STANDARDS) UPDATE.**

**Economic Crime - Trading Standards**

J.A. updated the group on current investigations underway to tackle fraudulent selling of alternative investments such as diamonds, gold, wine and carbon credits. There were over five hundred victims involved at a cost of over one million pounds. He was content with the progress of all investigations and hoped that they would be making arrests in one case.

The service was also working in conjunction with a number of other partners to address the issue of “boiler rooms” where perpetrators rent office space within the City of London and often employ young people who are unaware they are taking part in illegal activities and may end up with a criminal record. He assured the committee that the operation had been successful so far and hoped to provide a full report in the near future to the group.

**Street Trading**

The Street Trading Policy had been approved by the Planning and Transportation Committee in July. The Enforcement Policy had been incorporated into the Street Trading Policy and publicised on the website. He informed the committee that two ice cream vans had been seized with a third subject to legal proceedings as it drove out of the City before they could be stopped by the Police. At present there was very limited street trading activity in the City. It was anticipated that future operation would focus on nut sellers near Millennium Bridge.

**Late Night Levy**

The Late Night Levy will come into effect on the 1<sup>st</sup> of October, seventy percent will go to the City Police for activities to improve the impact of licensing on the night time economy. Letters were sent to 750 licensed premises offering free variations to their hours to remove impact of levy, 53 have applied and the closing date for application was the 6 September. The Licensing Committee requested an update after 6 months as well as providing a update to this committee.

**Safety First**

Changes made to improve scheme in line with the Code of Good Practice for licensing in the City. Letters were sent to all licensed premises inviting applications giving the incentive of 30% discount on the Late Night Levy to those who achieved membership of this year’s award. There were 87 applications and it was anticipated that 40 awards would be given this year with the award ceremony taking place on the 8 October.

**Noise Service**

From April – July there were 354 complaints dealt with by Pollution Team. In a customer survey 90% of respondents felt the officer dealing with their complaint clearly explained what the customer could expect from the service provided. The City no longer used Westminster Council’s Officer to respond to complaints cutting responses times from 60 to 30 minutes.

The report was noted.

12. **20 MPH PROMOTION USING HOARDING**

M.F wanted to utilise hoarding around the Corporation of London to highlight the 20 MPH zone. D.W agreed to look into this.

13. **EVENING AND NIGHT TIME ENFORCEMENT OPERATIONS**

The group questioned whether 20 MPH enforcement action was being taken. N.C. explained that a number of checks had taken place. However, precedence was given to night time HGV operations as the Police were paid by TFL for them. The group felt sending leaflets to business owners within the City would raise awareness of the 20 MPH enforcement.

14. **DATES FOR FUTURE MEETINGS AND REPORT DEADLINES**

The Committee agreed that new dates would be provided for approval in the future as current dates were not in line with reporting deadlines.

15. **ANY OTHER BUSINESS**

**CCTV in Barbican**

D.W team would talk to the Police regarding CCTV in the Barbican and enforcement issues as it was felt that Enforcement Officers were not an additional cost to the City as the tickets they issues paid for their role.

**Smoking in Leadenhall Market**

There were a high number of people smoking in Leadenhall Market which was banned as it was an enclosed area. Licensees had been approached asking them to enforce the ban, however it was noted that enforcement was difficult.

**Talking Vehicles at Night**

It was noted that there were a number of vehicles that were talking at night and disturbing residents while they slept. The group felt as a whole the safety element of the talking vehicles outweighed the noise they made at night.

**Cyclist on Pavement**

Many cyclists were using the pavement when roads were closed or going the wrong way causing a hazard for pedestrians. A clear message must be sent to all cyclists that when a road is closed they should dismount their bike and walk along the pavement. The group considered the effect the Super Cycle Highway would have on the City and felt it was imperative that measures were built in so that traffic would not be displaced and go on to affect other areas. It was noted that traffic in Fenchurch Street was badly affected when cycling events took place. D.W would be circulating a link on the Super Cycle Highway which would be running through the City.

**The meeting closed at 12.45 pm**

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Chairman

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Safer City Partnership – Progress Against Targets: 2014/15 Q2

<b>Priority: Anti-Social Behaviour</b>			
<b>Target:</b>	<b>2014/15 Q2 Target</b>	<b>2014/15 Q2 Actual</b>	<b>Comments:</b>
Proportion of new rough sleepers take up of No Second Night Out	70%	<b>76%</b> (Green)	25 of 33 = 76% Full commentary on the three rough sleeping targets is provided in a separate meeting paper.
To reduce the number of “205 clients.” Defined as a group identified by the GLA as the most entrenched rough sleepers in the capital who remain rough sleeping by the end of March 2015.	0	<b>7</b> (Amber)	Down from 13 the end of 2014/15 Q1.
No one new to rough sleeping on the streets will end up living on the streets	0	<b>4</b> (Amber)	4 out of 33 (=12%) remained rough sleeping long enough to be deemed ‘living on the streets’ Down from 7 out of 29 (=24.1%) at the end of Q1.
To reduce the number of ASB incidents compared to 2013-14.	<637	<b>558</b> (Green)	April – September 2013: 637 April – September 2014: 558 <b>Decrease of 79 incidents.</b>
To support the City of London Police measure: To ensure that 90% or more of crime victims and those reporting ASB are satisfied with the way police handled their case.	90%	<b>87.5%</b> (Amber)	49 out of 56 respondents satisfied = 87.5% Q1: 24 out of 27 respondents satisfied (88.9%) Q2: 25 out of 29 respondents satisfied (86.2%)

Priority: Domestic Abuse			
Target:	2014/15 Q2 Target	2014/15 Q2 Actual	Comments:
<p>DA Forum Action Plan City of London DA MARAC</p>			<p>The Local Strategic Review into Domestic Abuse is expected to be presented to the Domestic Abuse Forum in November 2014. The Review will be presented at the first SCP Meeting in the New Year. Findings from the above will feature within a wider Knowledge Transfer Programme Seminar 3 Understanding Domestic Violence: Issues for Research policy and practice a partnership event taking place with Goldsmiths University 20 November 2014.</p> <p>The City of London Police, Victim Support and The Community Safety Team are working together on the Anti-Stalking and Domestic Abuse event – Behind Closed Doors, the publicity is live and bookings are underway. The target audience is HR Departments and Heads of Security. This event is supported by the Lord Mayor. <a href="http://www.cityoflondon.police.uk/news-and-appeals/events/behindcloseddoors/Pages/default.aspx">http://www.cityoflondon.police.uk/news-and-appeals/events/behindcloseddoors/Pages/default.aspx</a></p> <p>X</p> <p>The DA MARAC meets to manage the risk of City Residents who experience DA.</p> <p>The Community Safety Team and the PPU Vulnerable Victims Coordinator risk manage non city cases of DA for victims who initially present within the City of London.</p>

Priority: Reducing Re-offending			
Target:	2014/15 Q2 Target	2014/15 Q2 Actual	Comments:
Due to small numbers for the City, current Home Office measures for re-offending do not produce statistically significant results. Therefore for 2014/15 we will continue to report on the number of people on the PPO scheme and their progress.	N/A	N/A	<ul style="list-style-type: none"> <li>• 7 PPOs on the scheme at 30/09/14:</li> <li>• 3 Currently in prison (including on remand)</li> <li>• 4 On bail conditions (including on licence and ASBO) - 2 of these shown as Wanted/Missing on 30/09/14.</li> </ul> We will seek to build on the current PPO scheme to ensure our priority offenders are targeted and worked with to reduce offending.
Increase the number of violent offenders who are drug tested in 2013/14 compared to 2012/13. This target will continue through 2014/15.	>4	<b>15</b> (Green)	April-Sept 2013: 4 persons tested out of 122 arrested for Violence Against the Person [VAP] (3.3%). April-Sept 2014: <b>15 persons tested out of 115 arrested for VAP (13.0%)</b>

Safer City Partnership – Progress Against Targets: 2014/15 Q2

<b>Priority: Night time Economy</b>			
<b>Target:</b>	<b>2014/15 Q2 Target</b>	<b>2014/15 Q2 Actual</b>	<b>Comments:</b>
To support the City of London Police's measure: To reduce levels of victim-based violent crime compared to 2013/14.	<301	<b>321</b> (Red)	<p>April to Sept 2013: 301 victim based violent crimes recorded.</p> <p>April to Sept 2014: 321 victim based violent crimes recorded.</p> <p><b>Increase of 20 offences (6.6%)</b></p>
To support the City of London Police's measure: To reduce levels of victim-based acquisitive crime compared to 2013/14	<1900	<b>1814</b> (Green)	<p>April to Sept 2013: 1900 victim based acquisitive crimes recorded.</p> <p>April to Sept 2014: 1814 victim based acquisitive crimes recorded.</p> <p><b>Decrease of 86 offences (4.5%)</b></p>
To support the City of London Police measure: To actively promote, with partners, effective stewardship and crime prevention activities within licensed premises			<p>Attendance at the COLP License and ASB partnership meetings.</p> <p>Safety Thirst event was held 8 October at the Guildhall. 29 Licensed Premises achieved the City of London Safety Thirst Award as of 8/10/14. 25 Premises attended were awarded with certificates at the event. The Licensing Team are continuing with assessments and the total number of achievers is likely to increase.</p>



Safer City Partnership – Progress Against Targets: 2014/15 Q2

<b>Priority: Road Danger Reduction</b>			
<b>Target:</b>	<b>2014/15 Q2 Target</b>	<b>2014/15 Q2 Actual</b>	<b>Comments:</b>
Achieving a reduction in the number of killed or seriously injured (KSI's) of the baseline of 2004-2008 (49.4) figures by 50% by 2020 (24.7 three year rolling average))  (See CoL LIP 2011)	<u>2013/14Q4</u> Q1 – 9.1 Q2 – 9.1 Q3 – 9.1 Q4 – 9.1	<u>19</u> - - -	Of the 2014/15 Q2 KSIs, 1 fatal and 18 serious.
Reduce the proportion of KSI's as a proportion of the total number of collisions. 2004-08 total collisions – 322.5 2004-08 KSI 49.4 15.3%	<u>2013/14Q4</u> Ave 11.6% Q1 Q2 Q3 Q4	<u>10.9%</u> - - - -	2013/14 Q4 data are provisional.
Making the city more civilised and a more tolerant environment for all road users. Delivered by combination of environmental changes, enforcement and education, training and promotion.	To be developed	15 Children	For 2013/14 Cycle training - 132 persons trained, being 39 adults and 93 children Bikeability level 2 - 114 (22 adults and 92 children) Bikeability level 3 - 18 at (17 adults and 1 child). *Schools are engaged more actively from September*
Increase the number of cyclists - Measured by achieving an annual average of 62,800 cyclists by 2020. Annual Survey. (See CoL LIP 2011 p. 80)	2013/14  38 150	-	2014/15 Q1 Actual: 2012/13 Q3 actual: 28 360 (target for 2012/13 Q3 was 32 500). Comments: Next count to be conducted in October 2014 (2014/15 Q3).

Priority: Fraud And Economic Crime			
Target:	2014/15 Q2 Target	2014/15 Q2 Actual	Comments:
Operation Broadway is a multi-agency initiative targeting criminals who are committing fraud in the City of London.			<p>A joint initiative between the City of London Police, City of London Trading Standards, Tri-Region Scambusters, Financial Conduct Authority, the Metropolitan Police Service and Her Majesty's Revenue &amp; Customs targeting criminals who are committing fraud in the City of London.</p> <p>Through the use of intelligence, numerous addresses in the City (both serviced and virtual offices) have been identified that are being used by organised crime groups, to provide an air of legitimacy for their fraudulent activities, particularly around investment fraud.</p> <p>Regular joint agency visits are now being conducted by Trading Standards and the City of London Police on serviced offices and virtual offices within the City.</p>

Safer City Partnership – Progress Against Targets: 2014/15 Q2

<b>Priority: Counter Terrorism</b>			
<b>Target:</b>	<b>2014/15 Q2 Target</b>	<b>2014/15 Q2 Actual</b>	<b>Comments:</b>
<p>The Safer City Partnership will continue to support the City of London Police with existing sophisticated initiatives and with the development of new areas of work to address any emerging trends for countering terrorism.</p>			<p>The City of London Police Prevent Coordinator organised a Prevent Awareness Workshop for partners at the Artisan Library. This was well attended and received.</p> <p>The Community Safety Team worked with the Prevent Coordinator during Fresher’s week at a number of University Event during September and beginning of October. These events offered opportunities for community engagement and to provide generic crime prevention advice in close partnership with the COLP with the development of the Prevent Agenda.</p>

Priority: Civil Disorder			
Target:	2014/15 Q2 Target	2014/15 Q2 Actual	Comments:
To support the City of London Police's measure: To ensure that at least 90% of those surveyed are satisfied with the information received provided to them about large scale, pre-planned events, and with how those events were ultimately policed.	>90%	94% (Green)	1. 350th Anniversary – Royal Marines (July 14): <b>94% satisfaction.</b> 2. Tour de France – Satisfaction survey withdrawn as this was a Metropolitan Police led event. 3. Tour of Britain cycling event (Sept 2014): <b>95.3% satisfaction</b> Future events to be included in satisfaction surveys will include: 4. Pre-planned and spontaneous protests at the Central Criminal Court 5. Any other major protests 6. Smithfield Meat market Christmas campaign.

Delivery Group: Vehicle Crime Partnership			
Target:	2014/15 Q2 Target	2014/15 Q2 Actual	Comments:
A vehicle crime SARA has been instigated and is being led by a DCI to address the increase in Cycle and Vehicle Crime (including theft of bikes / mopeds and theft from car parks). As a result of development of good intelligence high visibility policing and a number of operations are being implemented. Support is being provided by the Safer City Partnership and Corporation departments.			

Safer City Partnership – Progress Against Targets: 2014/15 Q2

<b>Delivery Group: The City Hotel Forum</b>			
<b>Target:</b>	<b>2014/15 Q2 Target</b>	<b>2014/15 Q2 Actual</b>	<b>Comments:</b>
To work with staff that manage hotels and offer them the help and advice available to them			The initial meeting with the Grange Hotel has now been rescheduled by City of London Police. The Hotel Toolkit is nearing completion of the draft which will be presented to members alongside coordinated opportunities for training.
To involve hotel staff in the decision making process and encourage participation with the help of e-bulletins, monthly meetings and an information folder.			This is currently being developed by the City of London Police and the Community Safety Team.
To offer practical support and training, for example, crime scene management – with the help of the City of London’s Public Protection Unit and management of the night time economy.			This will be progressed once the above meeting has taken place.
To develop the network and communicate with its members on a regular basis.			Progress has been delayed by the cancellation of the initial meeting. The City of London Police are heading up the Hotel Forum and have rearranged the meeting. The Community Safety Team is with the City of London Police in relation to this. With the view of regular meetings being held.
Develop bespoke materials aimed to support those working within the Hotel sector who may need to respond to crime, ASB or other incidents.			Currently developing a Hotel Toolkit for front line staff on how to respond to Crime and ASB, including Theft, Sexual Violence, Prevent and Counter Terrorism, Substance Misuse, Domestic Abuse, FGM, Stalking, HBV, Human trafficking.

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## Fire Cadets Progress Report – October 2014

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### Summary

The City of London Community Safety Partnership awarded the London Fire Brigade £25,000 in March 2014 to support the introduction of three new Fire Cadets units in London. This report provides information relating to these funded units running in Tower Hamlets, Hackney and Newham since April 2014 ov.

### Evaluation information

#### 1. Fire Cadet units update

Unit	Young People recruited at start	Retention as of Oct 2014
Hackney	10	12
Tower Hamlets	14	14
Newham	16	13

**Hackney** – It was decided to restart this unit from September 2014 and extend it until the end of the academic year in July 2015 (rather than end in March 2015) due to the initial difficulties with recruitment of cadets in this borough. A change in the unit’s Coordinator and a different approach to recruitment has since improved and numbers of cadets have increased significantly since August. Fire Cadets nationally has also adopted an ‘open door’ policy to cadet recruitment where interested young people are able to apply to join themselves and don’t have to be referred by agencies/schools. This integrates young people that may not normally engage with each other and is working well as peer influence has shown a marked improvement in behaviour across the whole unit. Cadets at this unit are mainly female which is very unusual and brings a completely different dynamic to the group.

**Tower Hamlets** –Recruitment has ended at this unit now as the established cadets are now two-thirds of their way into their BTEC coursework and new cadets would not be able to catch up. These cadets are due to graduate in march 2015. Cadets have gelled extremely well as a team and are working very hard each week and there is a good mix of male and female cadets.

**Newham** - Recruitment has ended at this unit now as the established cadets are now two-thirds of their way into their BTEC coursework and new cadets would not be able to catch up. These cadets are due to graduate in March 2015.

#### Overview of impact

- Behaviour and discipline has improved cross all three units which was significantly noticed when uniform was issued to each of the cadets. A sense of belonging and pride emerged and this has been built upon over the recent weeks by ensuring that each week a uniform inspection is completed as standard drill. A ‘behaviour contract’ has been signed by each cadet and volunteer and is placed on the wall at each venue to remind all of the standards of behaviour that are always expected.
- Low self-esteem/confidence - overall confidence in leading activities is improving particularly amongst the female cadets. The quieter young people are given encouragement to lead and this has built confidence in them and helped the other cadets to understand patience and tolerance towards difference cadets personalities.

# Fire Cadets Progress Report – October 2014

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- There have been no issues with any severe or disruptive behaviour or discipline at any of the units. Normal expected challenges with young people have arisen around chatting and being silly but these have been addressed easily.
- Attendance and lateness is improving across all units. Cadets are very rarely late without a reason or informing the units coordinator in advance.
- All cadets are fully engaged with the programme and are working hard towards their BTEC supported by the volunteers. Motivation isn't an issue.
- Volunteers are supporting individual cadets that struggle with the written aspects of the BTEC and effective mentoring is happening naturally where cadets gravitate towards volunteers they feel they can trust or relate to.
- There is no bullying at any of the units. Cadets have mixed well and many new friendships have been made integrating such a diverse mix of young people at each unit.
- Some cadets are expressing an interest in other roles within the fire service as well as some wanting to become a firefighter.
- All cadets are working towards the completion of the BTEC Award and have started completing the necessary assignments..
- All cadet units have been invited to attend the Brigade's very formal annual Carole Service in Westminster Cathedral December and will be ushers for all the dignitaries that attend.

## 2. Young people update

### Hackney

- Hackney cadets have one female cadet who is deaf and wears two cochlear implants. She attends regularly and although shy and lacking in confidence she is encouraged to join in all the activities even when it involves wearing a fire helmet which obviously makes it harder still for her to hear. The other cadets accept her disability without exception and are keen to help when she needs it.
- Cadets will be designing and painting a mural with fire safety messages that they will then paint in the community hub of the fire station to encourage any other visitors to learn from their messages.
- A fundraising activity outside Shoreditch fire station will be carried out shortly and cadets have chosen to bake cakes and sell them on the fire station forecourt to raise money for the Firefighters Charity.
- Hackney cadets have been invited to attend the boroughs Memorial Service on the 9<sup>th</sup> November to parade alongside all the other uniformed youth organisations.

### Tower Hamlets

- One Cadet (Louis) has been awarded a 'Certificate of Excellence' in recognition of his contribution to his school – this is part of the Mayors Education Achievement Awards in Tower Hamlets.
- One Cadet (John) that there were concerns about his behaviour initially has matured dramatically and has now taken this opportunity with both hands and is completely committed to Cadets.
- The units currently has 2 cadets that through personal circumstances have not set themselves off on the best path, one of which has been in trouble with the police.



## Fire Cadets Progress Report – October 2014

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Although they have only been with cadets since September they both have attended every week and are showing signs of improvement. A volunteer has been assigned to each of these young people (as we have with the others cadets) and we will be setting short terms and long term goals for each of them.

- Cadets have been invited to attend and carry out a Guard of Honour at the prestigious Massey Shaw Dinner in London's Insurance Halls in March 2015.

### **Newham**

- A young man who is painfully shy was referred to the programme by his school. He is always the first cadet to arrive at the venue and after working on a one to one with a designated trainer has made fantastic progress, not only has he made new friends but his confidence has grown to the point where he recently felt confident enough to take role call. This involved him standing at the front of the group giving orders and duties for the evening activities.
- A female cadet has been going through some tough times which has involved several moves between family members. Throughout this turbulent time she has attended cadets ever week. She has literacy issues which we are working with but she is doing extremely well and is expected to pass her recent BTEC assessments.
- The cadets have been selected to attend the prestigious Worshipful Company of Fire Fighters City Dinner event being held in the City of London In November 2014.
- Some Newham cadets will be representing Fire Cadets at a formal brigade memorial service in Lambeth on the 9<sup>th</sup> November.

### 3. Volunteer Cadet Instructor (VCI) update

#### **Current position:**

<b>Unit</b>	<b>LFB volunteers</b>	<b>Community Volunteers</b>	<b>TOTAL</b>
<b>Tower Hamlets</b>	4	6	10
<b>Hackney</b>	1	12	13
<b>Newham</b>	2	6	8
<b>TOTAL</b>	<b>7</b>	<b>24</b>	<b>31</b>

- All VCI's across all units are taking more of an active roll in the delivery of the sessions and finding their strengths and weaknesses. The quality and calibre of the volunteers that have been working with the cadets is exceptional and the commitment admirable over all.
- Each unit's VCIs have jelled as a team and are very supportive of each other and happy to lead where appropriate. They support the unit Coordinator well and contribute to lesson plan ideas and delivery/assessment of the cadets for their BTEC

## Fire Cadets Progress Report – October 2014

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- One VCI from Hackney has just attended an event on behalf of the unit at Hackney Town Hall for a Speakers reception to be thanked for volunteering within the uniformed services. As a local resident who was previously involved in local gangs and youth crime he has committed completely to the Fire Cadets and is a very positive role model for the young people.
- Another VCI (and former Fire Cadet) applied for a job with the LFB as a Cadet Unit Coordinator for new units opening in Lewisham and Greenwich. He was successful and will be starting next month.
- All VCIs have been offered additional training opportunities in addition to the initial induction training they received and some have completed a course in Drill Yard Supervision and others in Firesetters Intervention Training.
- VCIs are all being offered the opportunity to attend events with the cadets and as they are usually local residents this has encouraged them to
- One VCI in particular has undergone past issues around homelessness and is organising taking the cadets to a local homeless people's shelter around Christmas to carry out some community/charity work.

# Agenda Item 9

<b>Committee(s):</b>	<b>Date(s):</b>
Safer City Partnership	14 Nov 2014
<b>Subject:</b> City of London Police Crime Summary: April-Sept 2014	<b>Public</b>
<b>Report of:</b> Commander, City of London Police	<b>For Information</b>
<b>Summary</b>	
<p>The attached report shows crimes recorded by the City of London Police in April-September 2014 and compares these figures with crimes in April-September 2013.</p> <p>Crime figures for April-Sept 2014 are as recorded at 1<sup>st</sup> October 2014 Crime figures for April-Sept 2013 are as recorded at 1<sup>st</sup> October 2013</p>	
<b>Recommendation(s)</b>	
Partnership Members are asked to note the report	

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## City of London Police Crime Summary: April-September 2014<sup>1</sup>

VICTIM BASED CRIME		2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Violence Against the Person	Homicide	0	0	0	-
	With Injury	150	146	-4	-2.7%
	Without injury	128	148	+20	+15.6%
Sexual Offences	Rape	4	6	+2	+50.0%
	Other Sexual Offences	19	21	+2	+10.5%
<b>Total Victim Based Violence and Sexual Offences</b>		<b>301</b>	<b>321</b>	<b>+20</b>	<b>+6.6%</b>

Robbery	Business	0	2	+2	-
	Personal	19	15	-4	-21.1%
Burglary	Domestic Burglary	14	10	-4	-28.6%
	Non-Domestic Burglary	157	109	-48	-30.6%
Theft	Vehicle Offences	51	112	+61	+119.6%
	Theft from Person	195	151	-44	-22.6%
	Pedal Cycle Theft	202	243	+41	+20.3%
	Shoplifting	324	281	-43	-13.3%
	Theft not Included Above	938	891	-47	-5.0%
<b>Total Victim Based Acquisitive Crime</b>		<b>1900</b>	<b>1814</b>	<b>-86</b>	<b>-4.5%</b>

Criminal Damage & Arson	Arson	2	4	+2	+100.0%
	Criminal Damage	131	98	-33	-25.2%
<b>Total Criminal Damage &amp; Arson</b>		<b>133</b>	<b>102</b>	<b>-31</b>	<b>-23.3%</b>

<b>TOTAL VICTIM BASED CRIME</b>		<b>2334</b>	<b>2237</b>	<b>-97</b>	<b>-4.2%</b>
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CRIMES AGAINST STATUTE	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Drug Offences	207	205	-2	-1.0%
Possession of Weapons	10	16	+6	+60.0%
Public Order Offences	84	93	+9	+10.7%
Miscellaneous Crimes Against Society	96	81	-15	-15.6%
<b>TOTAL CRIMES AGAINST STATUTE</b>	<b>397</b>	<b>395</b>	<b>-2</b>	<b>-0.5%</b>

<b>TOTAL NOTIFIABLE OFFENCES</b>		<b>2731</b>	<b>2632</b>	<b>-99</b>	<b>-3.6%</b>
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<sup>1</sup> April-Sept 2013 figures as at 01/10/13. April-Sept 2014 figures as at 01/10/14.

## Breakdown of Categories: April-September 2014

Homicide	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Murder	0	0	0	-
Manslaughter	0	0	0	-
Corporate Manslaughter	0	0	0	-
Infanticide	0	0	0	-
<b>Total Homicide</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>

Violence with Injury	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Attempted Murder and Causing Death	1	3	+2	+200.0%
Assault with Intent to Cause Serious Harm (Wounding)	4	5	+1	+25.0%
Endangering life	1	1	0	0.0%
Assault with injury	139	134	-5	-3.6%
Racially/Religiously Agg. Assault with injury	5	3	-2	-40.0%
<b>Total Violence with Injury</b>	<b>150</b>	<b>146</b>	<b>-4</b>	<b>-2.7%</b>

Violence without Injury	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Threats to Kill/Conspiracy to Murder	1	2	+1	+100.0%
Harassment (Protection from Harassment)	14	38	+24	+171.4%
Racially/Religiously Aggravated Harassment	1	0	-1	-100.0%
Cruelty to Children/Young Persons	0	2	+2	-
Child Abduction	0	0	0	-
Procuring Illegal Abortion	0	0	0	-
Kidnap	0	0	0	-
Assault without Injury on a Constable	9	5	-4	-44.4%
Assault without Injury	96	92	-4	-4.2%
Racially/Religiously Agg. Assault without Injury	7	2	-5	-71.4%
Stalking	0	7	+7	-
<b>Total Violence without Injury</b>	<b>128</b>	<b>148</b>	<b>+20</b>	<b>+15.6%</b>

Sexual Offences	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Rape	4	6	+2	+50.0%
Sexual Assault	12	18	+6	+50.0%
Exposure & Voyeurism	6	3	-3	-50.0%
Other Victim Based Sexual Offences	1	0	-1	-100.0%
<b>Total Victim Based Sexual Offences</b>	<b>23</b>	<b>27</b>	<b>+4</b>	<b>+17.4%</b>

Robbery	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Robbery Business Property	0	2	+2	-
Robbery Personal Property	19	15	-4	-21.1%
<b>Total Robbery</b>	<b>19</b>	<b>17</b>	<b>-2</b>	<b>-10.5%</b>

Burglary	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Burglary in a Dwelling	13	7	-6	-42.6%
Attempted Burglary in a Dwelling	1	3	+2	+200.0%
Distraction Burglary in a Dwelling	0	0	0	-
Aggravated Burglary in a Dwelling	0	0	0	-
<b>Total Domestic Burglary</b>	<b>14</b>	<b>10</b>	<b>-4</b>	<b>-28.6%</b>
Burglary in a Building other than a Dwelling	146	102	-44	-30.1%
Attempted Burglary in Building other than Dwelling	11	7	-4	-36.4%
Aggravated Burglary - Non Dwelling	0	0	0	-
<b>Total Non-Domestic Burglary</b>	<b>157</b>	<b>109</b>	<b>-48</b>	<b>-30.6%</b>
<b>Total Burglary</b>	<b>171</b>	<b>119</b>	<b>-52</b>	<b>-30.4%</b>

Vehicle Offences	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Aggravated vehicle taking	0	0	0	-
Theft/unauthorised taking of Motor Vehicle	27	50	+23	+85.2%
Theft from Motor Vehicle	24	53	+29	+120.8%
Interfering with a Motor Vehicle	0	9	+9	-
<b>Total Vehicle Crime</b>	<b>51</b>	<b>112</b>	<b>+61</b>	<b>+119.6%</b>

Other Acquisitive Crime	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Theft from the Person	195	151	-44	-22.6%
Theft of a Pedal Cycle	202	243	+41	+20.3%
Blackmail	3	4	+1	+33.3%
Theft in a Dwelling	2	6	+4	+200.0%
Theft by an Employee	20	15	-5	-25.0%
Theft of Mail	2	1	-1	-50.0%
Dishonest Use of Electricity	0	1	+1	-
Theft from Automatic Machine or Meter	12	19	+7	+58.3%
Other Theft	892	835	-57	-6.4%
Making Off Without Payment	7	10	+3	+42.9%
Preserved other Fraud/Repealed Offences No Longer Used	0	0	0	-
<b>All Other Acquisitive Crime</b>	<b>1335</b>	<b>1285</b>	<b>-50</b>	<b>-3.8%</b>

<b>Theft from Shops</b>	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
<b>Shoplifting</b>	<b>324</b>	<b>281</b>	<b>-43</b>	<b>-13.3%</b>

<b>Criminal Damage &amp; Arson</b>	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Arson Endangering Life	0	1	+1	-
Arson Not Endangering Life	2	3	+1	+50.0%
Criminal Damage to a Dwelling	4	4	0	0.0%
Criminal Damage to a Building other than a Dwelling	65	45	-20	-30.8%
Criminal Damage to a Vehicle	38	19	-19	-50.0%
Other Criminal Damage	24	28	+4	+16.7%
Racially/Religiously Aggravated Criminal Damage	0	2	+2	-
<b>All Criminal Damage</b>	<b>133</b>	<b>102</b>	<b>-31</b>	<b>-23.3%</b>

<b>Drugs Offences</b>	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Trafficking in Controlled Drugs	12	13	+1	+8.3%
Other Drugs Offences	0	0	0	-
Poss. of Controlled Drugs excl. Cannabis	66	41	-25	-37.9%
Poss. of Cannabis	129	151	+22	+17.1%
<b>All Drug Offences</b>	<b>207</b>	<b>205</b>	<b>-2</b>	<b>-1.0%</b>

<b>Possession of Weapons</b>	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Poss. of Firearms	2	2	0	0.0%
Poss. of Other Weapons	3	4	+1	+33.3%
Poss. of Article with Blade or Point	5	9	+4	+80.0%
Other Firearms Offences	0	0	0	-
Other Knife Offences	0	1	+1	-
<b>All Possession of Weapons</b>	<b>10</b>	<b>16</b>	<b>+6</b>	<b>+60.0%</b>

<b>Public Order Offences</b>	2013/14 Crimes	2014/15 Crimes	Change Offences No.	Change Offences %
Public Fear, Alarm or Distress (inc.s4, 4A & 5 Public Order)	41	40	-1	-2.4%
Racially/Religiously Agg. Public Fear, Alarm or Distress	21	20	-1	-4.8%
Violent Disorder	0	0	0	-
Affray	11	0	-11	-100.0%
Other Offences Against the State or Public Order	11	33	+22	+200.0%
<b>All Public Order Offences</b>	<b>84</b>	<b>93</b>	<b>+9</b>	<b>+10.7%</b>



<b>Miscellaneous Crimes Against Society</b>	<b>2013/14 Crimes</b>	<b>2014/15 Crimes</b>	<b>Change Offences No.</b>	<b>Change Offences %</b>
Prostitution Related Offences	0	0	0	-
Going Equipped for Stealing	14	6	-8	-57.1%
Poss. of Items for Use in Fraud	26	36	+10	+38.5%
Profiting from/Concealing Proceeds of Crime	16	3	-13	-81.3%
Handling Stolen Goods	4	9	+5	+125.0%
Threat/Poss. with Intent to Commit Criminal Damage	0	0	0	-
Forgery or Use of False Drug Prescription	0	0	0	-
Other Forgery	15	5	-10	-66.7%
Poss. of False Documents	6	9	+3	+50.0%
Fraud, Forgery associated with Vehicle or Driver Records	0	1	+1	-
Perjury	2	1	-1	-50.0%
Perverting the Course of Justice	8	4	-4	-50.0%
Obscene Publications	1	2	+1	+100.0%
Disclosure, Obstruction, False, Misleading Statements	0	0	0	-
Dangerous Driving	0	2	+2	-
Other Offences	4	3	-1	-25.0%
Fraud (No Longer in Use)	0	0	0	-
<b>All Miscellaneous Crimes Against Society</b>	<b>96</b>	<b>81</b>	<b>-15</b>	<b>-15.6%</b>

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<b>Committee(s):</b>	<b>Date(s):</b>
Safer City Partnership	November 2014
<b>Subject:</b>	<b>Public</b>
Proceeds Of Crime Act (POCA) Allocation Update	
<b>Report of:</b>	<b>For Information</b>
Assistant Director – Safer City Partnership, Town Clerks	

### Summary

This report is intended to inform the Safer City Partnership of how the POCA money allocated to the Safer City Partnership is further allocated, managed and monitored.

It is the intention of officers with the responsibility for granting POCA funding to have projects that are successful in their bids report back to the SCP on progress of their project and produce an outcome report outlining what the project/ funding achieved.

With this process in place officers can ensure funding allocations are monitored, with the framework provides a level of accountability of Officers to the SCP. This also provides a process which is transparent for how the funds are being used to reduce crime and/or benefit the community. CoLP officers responsible for auditing POCA have endorsed this process as being good practice.

Attached is a schedule showing projects and activities which have been funded from the £150k POCA allocation to the SCP. Of this £37.5k was spent in 2013/14 and £112.5k carried forward to the current 2014/15 year. To date the SCP has allocated a further £106k for projects and activities to take place this year, with some of these being funded over a two year period.

With a robust process in place the SCP will be seeking to apply for a further 'pot' of POCA to make available to partner agencies to encourage innovation in reducing crime and/ or delivering projects that will benefit the community.

The report contains a brief summary of each of the funded projects.

### Recommendation

The Safer City Partnership is asked:

1. to note the contents of the report and
2. endorse the approach taken to manage, monitor and report on POCA projects funded from the allocation administered by the SCP.

## Main Report

### **Background**

1. The Proceeds of Crime Act 2002 (POCA) is a wide ranging act aiming to take the profit out of criminality, a part of the act gives power to the police and other public bodies to confiscate assets and cash from individuals who are convicted of offences or on the balance of probability have benefited from their illegal activities. The Home Office operates the Asset Recovery Incentivisation Scheme (ARIS) where a proportion of the recovered assets is returned to the agency(ies) that recovered it.
2. Under ARIS guidance POCA funding received from the Home Office should be used by police forces to drive up performance on asset recovery and, where appropriate, to fund local crime fighting priorities for the benefit of the community.
3. The Safer City Partnership made a bid for and secured £150k from POCA money from the City of London Police. This 'pot' of money was then made available to partnering agencies to bid for. Any bids must meet the desired criteria of reducing crime or be of community benefit.
4. Submissions are assessed and approved by the Head of Service for the Community Safety Team (Assistant Director) and the Superintendent of Uniformed Policing (City of London Police).
5. Approved POCA Bids:
  - 1) London Fire Brigade – Cadets - £25k over two years – update on the agenda.
  - 2) Chain Torches for Cycle Theft campaign - £380 – Provided 200 UV torches for distribution to cyclists across the City.
  - 3) Business Crime Prevention Team (CoLP) £20,304 - This proposal is to introduce a Business Crime Prevention Team formed of accredited Crime Prevention Officers with knowledge in respect of physical security, fraud and cybercrime prevention.

This proposal supports the current MOPAC business crime strategy and the Serious and Organised Crime strategy as well as the recent HMIC report in to valuing police time. This will promote the COLPs already highly regarded crime prevention strategy ahead of the PEEL assessments later this year. This team will offer bespoke advice packages primarily targeting the SMEs in the City.

The team will not only provide advice to business crime victims but also function as a pro-active team to target harden potential victim businesses in line with prevailing crime trends.

This pro-active work will be achieved in collaboration with NFIB and FIB who will provide monthly intelligence packages relating to prevailing crime trends affecting businesses in the City.

To ensure this team is effective the current Business Engagement Sergeant will take on the role of Force Crime Prevention Co-ordinator within the Business Crime Prevention Team.

- 4) DARE Programme (CoLP) - £10k - DARE (Drugs Abuse Resistance Education) is run by Life Skills Education C.I.C. and is a national community interest company. DARE aim is to assist young people to develop the knowledge, understanding and skills to lead safe, healthy and productive lives. It operates from Nottingham and is used by only a few forces around the country. The City of London Police is extremely privileged to be able to continue to provide this worthwhile programme to children attending local schools. The programme assists:
- i. allowing children and young people to engage with the police in non-confrontational situations
  - ii. to develop life skills that will help them to make informed choices about drugs and alcohol
  - iii. it gives them the communication skills to effectively manage confrontation and stressful situations
  - iv. it opens dialogues between parents and children about topical issues that are difficult to discuss alternatively
  - v. it provides booklets with all the lessons and information taught so that children can take them away and re-read relevant bits in the future
  - vi. it provides education regarding the effects of drugs to hopefully reduce the likelihood that the children will use them in later life.
- 5) Pop up Hubs (Rough Sleeper Team CoLC) - £27,010 - Pop up Hubs are short term, temporary assessment centres are set up in a church in the City and open for five nights (Sunday-Thursday), five times a year. The aim is to generate a burst of intense activity and to use that momentum to bring people temporarily away from the streets – providing a place to sleep and more in-depth assessments, with follow-up provided by the Dellow Centre during the day to ensure action plans are progressed throughout the week. The project involves skilled outreach workers backed up by additional staff and input from partner agencies such as the Police and local day centres. All work intensively with rough sleepers (especially those who have been on the streets for a while) to find solutions to their homelessness. The hubs provide places to sleep indoors, hot drinks and light refreshments and have offices and private interview space. Partner agencies are involved to help move rapidly from assessment (once someone agrees to come to the hub) to a single service offer based on individual needs.
- 6) Taxi Marshalling via SCP - £24k – Marshalls a funded for Thursday and Saturday nights (TfL fund Friday nights). The Marshalls ensure that people who are trying to get home after a night in the City do so safely. Officers from the Safer City Partnership have validated the work done and the numbers of taxi journeys recorded, which average around 175, being dealt with by the Taxi Marshalls. Their presence helps reduce the likelihood of crime or violence as people queue for taxis. This was reported back to the last SCP where support was given to continue the funding through POCA where possible.

6. In the interests of transparency it is intended that each of these projects reports to back to the Safer City Partnership progress being made and/ or a report on the outcome of the project and what the difference/ achievement or impact the POCA funding has made.
7. Attached is a schedule showing the POCA budget and spend.
8. With a robust process in place the SCP will be seeking to apply for a further 'pot' of POCA to make available to partner agencies to encourage innovation in reducing crime and/ or delivering projects that will benefit the community.

**Doug Wilkinson** MBA CMgr MCM  
Assistant Director  
Street Scene, Strategy & Safer City Partnership  
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## Appendix 1

Approval required by :	Doug Wilkinson - Assistant Director for Safer City Partnership Norma Collicott - A/ Chief Superintendent for City of London Police						
<b>Safer City Partnership - POCA</b>							
Income & Expenditure 2013/2014							
<b>Income</b>		<b>2013/14</b>					
		<b>(£)</b>					
POCA Grant		150,000					
<b>Total Grant</b>		<b>150,000</b>					
<b>Expenditure</b>	<b>Department</b>	<b>Requested</b>	<b>Approved</b>	<b>Spend</b>	<b>Balance</b>		
Funding for the Anti-Begging Campaign 13/14	CCS		£ 6,000	£ 6,000	0		
Bike Campaign	SCP		£ 6,000	£ 6,000	0		
Christmas Campaign CBS Outdoor	SCP		£ 13,000	£ 13,000	0		
TICTAC - Pooled urine collection	SCP		£ 5,000	£ 5,000	0		
Printing	SCP		£ 2,000	£ 2,000	0		
Durges Disposal	SCP		£ 800	£ 800	0		
Bike Register Kits	SCP		£ 4,700	£ 4,700	0		
				£ -			
<b>Total Expenditure</b>			<b>37,500</b>	<b>£ 37,500</b>			
<b>Balance Remaining March 2014</b>		<b>£ 112,500</b>					

<b>Safer City Partnership - POCA</b>									
Income & Expenditure									
2014/15									
<b>Income</b>	<b>2014/15</b>								
	<b>(£)</b>								
<b>POCA Grant</b>	<b>£ -</b>								
<b>Carried Forward</b>	<b>£ 112,500</b>								
<b>Expenditure</b>	<b>Contact</b>	<b>Department</b>	<b>Date agreed</b>	<b>Requested</b>	<b>Approved by</b>	<b>Approved</b>	<b>Spend</b>	<b>Balance</b>	
Grant to Community Fire Cadets	John Simpson	LFB	May-14	£ 25,000	DW/NC	£ 25,000	£ 25,000	0	
Chain Torch for bike theft campaign	Hele Isaac	CoLP	Jul-14	£ 380	DW/NC	£ 380	£ 380	0	
Buisness Crime Prevention Team	Alistair Seddon	CoLP	Aug-14	£ 20,304	DW/NC	£ 20,304	£ 20,304	0	
DARE Yr1 (2 year Programme)	Claire Burgess	CoLP	Aug-14	£ 10,000	DW/NC	£ 10,000	£ 10,000	0	
Taxi Marshalling	Paula Wilkinson	SCP	Sep-14	£ 24,000	DW/NC	£ 24,000	£ 24,000	0	
Lord Mayors Show Give aways	Tracey Woods	CoLP	Oct-14	£ 12,000					Direct to POC/
Pop-up Hubs (2X £13,505)	Davina Lilley	CCS	Oct-14	£ 27,010	DW/NC	£ 27,010	£ 27,010		
Funding for the Anti-Begging Campaign 14/15	Davina Lilley	CCS		£ 12,000					Deferred
<b>Total Expenditure</b>				<b>£ 130,694</b>		<b>106,694</b>	<b>£ 106,694</b>		
<b>Balance Remaining</b>	<b>5,806</b>								



<b>Committee(s):</b>	<b>Date(s):</b>
Safer City Partnership	14 November 2014
<b>Subject:</b> Substance Misuse Update	<b>Public</b>
<b>Report of:</b> Substance Misuse Manager	<b>For Information</b>
<b>Summary</b>	
<p>This report updates the Safer City Partnership Strategy Group on areas of Public Health work that will be of interest to its members. It includes information on items considered by the Partnership at the previous meeting in September and also new topics:</p> <p>Substance Misuse Commissioning Update Mental Health Update Sexual Health Update Substance Misuse Operational update</p> <p><b>Recommendation(s)</b></p> <p>Members are asked to note the report.</p>	

## Main Report

### Background

- At the September meeting of the Partnership, Members agreed that it would be helpful to receive a report on a quarterly basis to update the Partnership in relation to any relevant public health updates, including contracts to be let. This is the first such update.

### Current Position

#### Substance Misuse Commissioning Update

- Members will remember that following the review of substance misuse and tobacco control services the recommended option of commissioning a joint service encompassing both areas was approved by the Health and Wellbeing Board and Community and Children's Services Committee. As a result of this a steering group has been set up with representatives from public health, the City of London Police and the Safer City Partnership to oversee the process of the tender. A timescale has been agreed and the new service will be in place by 1<sup>st</sup> October 2015.
- Following the last SCP meeting, officers have been in discussion in relation to the £29,000 contribution currently made to the substance misuse programme by the Safer City Partnership, in line with the City Service Based Review. It was agreed as a result of this that from 1<sup>st</sup> April 2015 the Partnership would

no longer routinely fund substance misuse work, but that it would instead fund discreet projects or pieces of work that needed to be completed. Work is now ongoing to identify the types of project that may be commissioned to ensure that this is included within the specification for a new provider.

### Mental Health Update

4. The commissioning team are currently undertaking a review of public mental health services within the City and will be developing a proposal for the commissioning of future services for the approval of the HWB and DCCS.
5. NHS England are currently in the process of commissioning a Police Custody Healthcare Service in conjunction with the City of London Police and British Transport Police, to include a mental health liaison diversion service. Further information can be found on this service here:  
<http://www.england.nhs.uk/ourwork/commissioning/health-just/liaison-and-diversion/ld-about/>

### Sexual Health Update

6. The commissioning team will shortly be undertaking a review of sexual health services commissioned by public health, and developing an integrated sexual health programme for residents and workers within the City.
7. In the short term, we are commissioning an extension to the “C-Card” scheme, which currently provides free condoms to teenagers. Under the extension, adults known to substance misuse services or those identified as vulnerable by sexual health services will also be eligible for the scheme, with the aim of reducing sexually transmitted infections among this cohort.

### Substance Misuse Operational Update

8. The Memorandum of Understanding for the Drug Intervention Programme is attached as an appendix for information. The document has now been signed off and the first review meeting took place on the 11<sup>th</sup> November.
9. At Bishopsgate police station, the proportion of positive tests increased from 43% in Q1 this year to 49% in Q2. The target for this measure is 50%. The number of drug tests for violent offences has remained steady (8 in Q1 and 7 in Q2), which is promising, although there is still room for improvement, especially given the training delivered for officers in June 2014.
10. The Substance Misuse Partnership has been part of Alcohol Concern’s Blue Light Project, a national initiative to develop alternative approaches and care pathways for treatment resistant drinkers who place a burden on public services, including social care, health and the criminal justice system. It has challenged the traditional approach by showing that there are positive

strategies that can be used with this client group and developed a number of tools for us to use to develop our work. The project is supported by Public Health England and 23 local authorities across the country. A representative from Alcohol Concern attended the Substance Misuse Partnership Strategy Group meeting on the 11<sup>th</sup> November to update them on this work.

11. Alcohol Concern is working on behalf of the National Recovery Partnership to review the current state of alcohol treatment in England. This will initially be a six month project which will look at how changes in health and social care have impacted on aspects of a journey through alcohol treatment. The City is hosting a workshop for the Recovery Partnership on the 25<sup>th</sup> November, which will bring together commissioners and front-line workers to discuss the local alcohol treatment system. Attendance at the workshop is open to anyone who would like to participate in the review. Please contact Emma Marwood-Smith to book a place.

#### Future updates

12. It would be useful to have a steer from this group about what information it would like included in future updates.

#### Appendix 1: Memorandum of Understanding

**Emma Marwood-Smith**  
Substance Misuse Manager

T: 020 7332 1576

E: [emma.marwood-smith@cityoflondon.gov.uk](mailto:emma.marwood-smith@cityoflondon.gov.uk)

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## **Memorandum of Understanding between City of London Corporation, City of London Police and City of London Substance Misuse Team**

### **City of London Substance Misuse Partnership Arrest Referral Team.**

The following document constitutes a working agreement between the City of London Corporation “(CoLC)”, the City of London Police “(CoLP)” and the City of London Substance Misuse Team “(SMT)” concerning the working practice and responsibilities of the Arrest Referral Team “(ART)”, which works under the direction of the SMT.

This document is not intended as a legally binding contract between the above parties. It does not constitute an addendum or variation to any contract for services or contract of employment held between the CoLC and its employees working for the SMT or otherwise.

#### **Background**

Drug testing has been in place in CoLP custody suites since 2006. Testing was introduced to enable the CoLP to identify and legally require substance misusing offenders to attend an initial assessment with the ART and where relevant, these offenders are then subsequently referred for a mandatory Required Assessment “(RA4)” in their residential area.

The result of this test where applicable is then communicated to all relevant parties: CoLP, CPS and the Court in order that the Court can make informed decision with regards imposing a Restriction on Bail “(RoB)”. Evidence shows the judicious use of RoB can strongly incentivise offender’s attendance at drug treatment appointments.

Drug testing by way of the Drug Intervention Programme “(DIP)” is an integral part of the Integrated Offender Management framework (IOM) introduced by the Home Office, that brings together partners to tackle the criminality of the most prolific offenders.

The Home Office recognises the importance of the DIP as drug testing is a powerful tool for identifying offenders where drug misuse is a significant or possible causal factor. A positive drug test for heroin, crack or cocaine use is a valuable gateway to ensure the offender can access treatment and other support to tackle their drug-related offending.

Following a review of the DIP process the City of London SMT refined the drug testing process and in January 2012 introduced targeted testing.

The targeted testing scheme involves Custody Officers and the ART looking at a range of factors before deciding whether to test the detained person "(DP)". These factors include: the offence committed, previous results of drug tests, previous convictions, previously gathered intelligence, self-disclosed information and behaviour of the individual.

From 2006 the Home Office met the cost of drug testing consumables, equipment and maintenance for the City of London Police force area however this funding ended in March 2013. From this time the City of London Police now covers this cost exclusively as of 2013 with agreement to continue the Targeted Testing scheme.

#### Pilot Scheme: The Alcohol IBA 'Identification and Brief Advice'

From September 2014 the ART and Custody staff will be piloting IBAs within custody the Alcohol 'Identification and Brief Advice.' This is an intervention which involves identifying drinkers with an elevated risk of harm followed by delivery of a short and structured 'brief advice' aimed at encouraging a reduction in alcohol consumption to lower risk levels.

Individuals identified in the 'increasing risk' or 'higher risk' groups would be offered brief advice; those identified with possible 'dependence' would ideally be linked or signposted into structured services, although the brief advice could still be effective.

Delivery of the Alcohol IBA to DPs in custody is a simple and cost-effective way to reduce 'risky' but non-dependent drinking and therein further reduce the risk of alcohol related offending.

The progress of the Pilot will be discussed and monitored via the quarterly review meetings with SMP and COLP.

### Employment

The ART consists of Arrest Referral Workers “(ARWs)” who are directly employed under a contract of employment by the CoLC and work on behalf of the SMT.

The Line management of ARWs is the responsibility of the City of London Corporation

### Place of Work

The ARTs primary work location is Bishopsgate Police Station.

### Hours of work

The ART are available from 08:00 to 22:00 Monday to Friday. They can be contacted on telephone number: 0800 023 4831 24 hours a day, outside of working hours this number should be reserved for emergencies only.

### Vetting Process for ARWs

All ARWs are subject to contractor level CoLP vetting. This vetting process is undertaken by the CoLP and will be renewed for all ARWs every three years. All ARWs agree to this vetting process. The management of information held under this process is the responsibility of the CoLP.

All ARWs are subject to an enhanced Criminal Records Bureau check. This process will be managed by the CoLC Human Resources Department and will be renewed for all ARWs every three years. All ARWs agree to this vetting process. The management of information held under this process is the responsibility of the CoLC.

### ART Core Roles and Responsibilities

The ART assess DPs within Bishopsgate Police Station custody suite where they have been identified by the CoLP officers as having either a drugs and/or alcohol support needs.

Assessment of DPs by the ART is conducted on either a voluntary consent basis or as required by law under the auspices of the DIP.

The ART endeavour to;

Engage and assess DPs who have tested positive for a Class A drug, or whose offence is linked to substance misuse problems within the custody cells of City of London Police stations.

Provide drug arrest referral services to DPs, as well as advice, assessment and brief interventions for any offender using any other drug and/or alcohol.

Engage with injecting DPs to consider the benefits of HIV and Hepatitis testing promote sexual health awareness and advise on referral for screening.

Provide a holistic service ensuring the DPs needs are met: to include advice regarding child protection, housing, medical, criminal justice and mental health including referrals to appropriate services and within joint working arrangements.

Provide information on differing treatment models and services available and where appropriate undertake to assist in the transfer of DPs who are SMT clients to enable them to access and engage with appropriate Tier 3 packages of treatment and other relevant services

Provide assertive outreach interventions in order to engage with SMP clients previously referred into treatment services as DPs and who have failed to comply with prescribing/treatment/support regimes.

Maintain and keep up to date records on assessed DPs that comply with data protection laws and principles on all appropriate areas of work such as drug intervention records, required assessment forms, referrals appointments made and progress of those referrals, meetings attended etc.

Provide RoB Services at the City of London Magistrates Court when required.

#### Other ART responsibilities

Provision of training sessions for CoLP officers and staff with regards substance misuse awareness and methods of intervention.



Ensuring up to date and relevant information is available to DPs and Custody Officers/staff relating to substance misuse as well as other key health issues

Provision of information and support to the CoLP through the IOM framework where required.

Provision of information and support to relevant CoLP operations, as appropriate..

### CoLP responsibilities

Support the work of the ART, including:

- Completing and filing DT1 paperwork correctly (including when sending samples off for analysis)
- Liaising with the ART when drug/ alcohol use is suspected if officers are unsure whether to test/ refer.
- Promote monthly health topics (information given to the HCP) and key information relating to drug/ alcohol use (e.g. warnings about specific substances)
- Ensure DT1's, test kits, and any other paperwork/ equipment related to drug testing/ IBA's are requested/ ordered in advance so as not to disrupt the service.
- Fax daily a copy of the cozart log covering the previous 24 hours to CoL Mags.
- CoLP to meet quarterly with CoL/ SMP to monitor, review, update and discuss key issues/ concerns.
- Ensure Custody staff are available for training and appropriate time is allocated for this.
- Ensure any changes in process are communicated to Custody staff in an effective way and in a timely manner and that implementation of any change is monitored.
- Conduct brief alcohol assessments as per the requirements detailed within the Alcohol Assessment Tool.

### ART Service Provision Targets

DPs testing positive for opiates or cocaine - the CoLP target for 2013/14 for those tested is 50%. This is a target for Custody Officers and not an ART target.

The ART will report to CoLP the numbers of DPs drug tested, the percentage of positive tests, the number of Inspector Authority tests for Violence Against the Person offences, detailing the authorising officer and the number of follow up appointments, the number of initial alcohol assessments conducted by CoLP staff and the number of follow up appointments conducted by the ART. This information will be provided monthly to the Custody Manager and Chief Inspector, Uniform Policing Specialist Support

### Facilities

ARWs are given access to CoLP Custody Suites and should not be unduly obstructed by CoLP officers or staff in carrying out their duties.

ARWs are given access to the NSPIS Custody Management System, individual CoLP email accounts and relevant protected computer files by CoLP in order for ART records to be maintained and saved confidentially.

The ART are provided with an office within Bishopsgate Police Station by the CoLP that is lockable. The ART require this in order to comply with information and data protection laws and principles due to the confidential nature of the paperwork concerned.

### ART Working Issues

If the CoLP has an issue or concern about a member of the ARW they are to inform the ART line manager at the CoLC in a timely manner. It is accepted and understood that it will not always be possible to disclose full details due to the sensitivity or nature of the issue, for example where vetting is concerned, however an indication of the underlying issue will be provided by the CoLP.

If the CoLC have reason to be concerned about an ART employee that may raise an issue for their work with the CoLP, this is to be communicated to the appropriate officers within the CoLP by the CoLC in a timely manner.

In the event that the ART or an individual ARW wishes to raise any issues, they are to inform the ART line manager at the CoLC in the first instance, who will then raise the matter with the Custody Manager.

Monitoring and Review

Quarterly meetings are to be held between the Custody Manager, Substance Misuse Manager, CoL Commissioning and Performance Manager, Development Officer and the Senior Arrest Referral Worker to monitor, review and discuss key issues and concerns. These are facilitated by the Substance Misuse Manager and are held at either Bishopsgate Police Station or the Guildhall.

Main contacts (as at September 2014):

ARW Line Manager Kate Sullivan, 020 7332 3971 [katy.sullivan@cityoflondon.gov.uk](mailto:katy.sullivan@cityoflondon.gov.uk)  
CoLC HR contact Fleet HR Business Group, [020 7332 3260](tel:02073323260),  
[fleethrbuhelpdesk@cityoflondon.gov.uk](mailto:fleethrbuhelpdesk@cityoflondon.gov.uk)

CoLP contact for ARW's Ashlie May 020 7601 2375 [Ashlie.may@cityoflondon.pnn.police.uk](mailto:Ashlie.may@cityoflondon.pnn.police.uk)

**This MOU must be reviewed by the Custody Manager and Substance Misuse Manager by 30<sup>th</sup> September 2015, prior to any continuation of the agreement.**

**Signed on behalf of City of London Police:**

Title.....

Signature.....

Print.....

Date.....

**Signed on behalf of City of London Corporation:**

Title.....

Signature.....

Print.....

Date.....

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# Agenda Item 12

<b>Committee(s):</b> Safer City Partnership	<b>Date(s):</b> 14 November 2014
<b>Subject:</b> Legal Highs Briefing	<b>Public</b>
<b>Report of:</b> <b>Director of Community and Children's Services</b>	<b>For Information</b>
<b>Summary</b>	
<p>The attached briefing contains details relating to Novel Psychoactive Substances (also known as 'legal highs'). The briefing was requested City of London Police Licencing and ASB Tactical Group in April 2014 to help officers improve their knowledge about this area of substance misuse.</p> <p>An adapted version can be developed for individual agencies, if requested.</p>	
<b>Recommendation(s)</b>	
Members are asked to note the report	

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# Novel Psychoactive Substances

City of London Substance Misuse Team

June 2014





## Novel psychoactive substances (Legal Highs)

### Briefing for City of London Police Officers

#### What are legal highs?

Legal highs are psychoactive (brain altering) compounds often made synthetically in the lab for recreational use. They contain similar chemicals to those in illegal drugs, such as amphetamines, MDMA (ecstasy) or cannabis. To get around the Misuse of Drugs Act, typically a few molecules are changed in the lab to avoid them being officially classified as illegal.

Just because it's sold as legal, doesn't mean that it's safe – the buyer can't know for sure what chemicals and substances are in what they have bought, so it is possible that **what is sold as a legal high may contain illegal substances and/or very damaging substances.**

#### What's in legal highs?

Testing of legal highs has found that some drugs sold as legal:

- Contain substances that are illegal and extremely harmful
- Do not contain the advertised active substances
- Contain chemicals that have never been used in drugs for human consumption, and so they haven't been tested to show that they are safe or unsafe
- Give no indication of the psychoactive substances in the list of ingredients
- Police in Strathclyde have carried out an extensive range of tests of drugs sold as legal highs and found 19% actually contained illegal drugs.



### What do legal highs look like?

Most legal highs are sold as pills, capsules, powders, seeds, crystals and liquids. The pills vary in size, shape and colour and sometimes have distinct markings printed or carved into them. The powders vary from white to brown in colour and from flour like to little crystals in consistency.

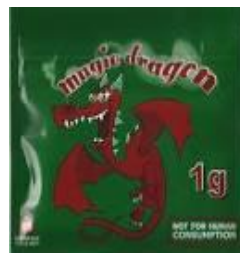
- Pills, tablets and capsules tend to be swallowed
- Powder tends to be snorted
- Crystals tend to be snorted
- Seeds tend to be smoked
- There have also been reports of people injecting legal highs



### What are legal highs called?

There are an increasing number of legal highs in the UK and the Government estimates that one new legal high comes onto the market every week. Some legal highs are known by their brand name. Many brand names or street names are similar to the names of illegal drugs (e.g. XTC, K-Kane, Snow Blow, Speedway) to give the consumer an indication of what effects they have, and many are sold in packaging with symbols that refer to illegal drugs.

See appendix for a list of street names and commercial names.



## What are the effects and risks of taking legal highs?

	<b>Stimulant</b>	<b>Downer or sedative</b>	<b>Psychedelic or hallucinogenic</b>
<b>Similar to</b>	amphetamines (speed), cocaine, or ecstasy	benzodiazepines (drugs such a valium or diazepam), and cannabis and GHB/GBL	LSD, magic mushrooms and ketamine
<b>Effects &amp; risks</b>	<ul style="list-style-type: none"> <li>• energized</li> <li>• excited</li> <li>• physically active</li> <li>• fast thinking</li> <li>• very chatty</li> <li>• euphoric</li> <li>• overconfident and disinhibited</li> <li>• anxious, panicked, confused, paranoid and even psychotic.</li> <li>• Sore nose</li> <li>• Bleeding from the nose</li> <li>• Confusion</li> <li>• Irritability</li> <li>• Aggression</li> <li>• Time distortion</li> <li>• Hallucinations</li> <li>• Pupil dilations</li> <li>• Blurred vision</li> <li>• Headache</li> <li>• Elevated blood pressure</li> <li>• Chest pain</li> <li>• Dry mouth</li> <li>• Suppressed appetite</li> <li>• Dizziness</li> <li>• Nausea</li> <li>• Seizures</li> <li>• Disturbed sleep patterns</li> <li>• Muscle spasms</li> <li>• Overheating of the body</li> </ul>	<ul style="list-style-type: none"> <li>• euphoric</li> <li>• relaxed</li> <li>• sleepy</li> <li>• reduce inhibitions and concentration</li> <li>• making you feel forgetful,</li> <li>• slowed reactions.</li> <li>• Lethargy</li> <li>• Physically unsteady so at a greater risk of accidents</li> <li>• Unconsciousness, coma or death if mixed with alcohol or other 'downer' drugs</li> </ul>	<ul style="list-style-type: none"> <li>• altered perceptions and hallucinations</li> <li>• euphoric</li> <li>• Warmth</li> <li>• Detachment from the world around</li> <li>• Confusion</li> <li>• Panic attacks</li> <li>• Erratic behavior</li> </ul>

### What are legal highs sold as?

Suppliers aren't allowed to sell legal highs for human consumption; they are required by law to print the words 'not for human consumption' on the packaging. Sellers get round the law by selling legal highs for a number of different purposes, including:

- Research chemicals
- Bath salts
- Plant food
- Pond cleaner
- Air fresheners
- Room odourisers
- Chemical reagents
- Herbal highs
- Herbal incense
- Herbal remedies

It is estimated that legal highs are available to buy on around 700 websites worldwide, 140 of which are in the UK. Legal highs are also sold at head shops, stalls at music festivals, and by dealers in nightclubs, and pubs.

### The law

The Government changed the law in 2010 to allow new drugs to be subject quickly to a TCDO (Temporary Class Drug Order). This outlaws the import and supply (rather than banning its possession) of the substance. However, the labs that manufacture these drugs can make small molecular changes and quickly produce a whole range of new and untested drugs. So, even with this new legislation in place, it is extremely difficult for the authorities to keep up with the many new substances entering the market.

### Club drugs

Club drugs are different to legal highs as generally they have already been legally classified and more is known about them, but they may be used in similar situations. These drugs are typically used in pubs, clubs and parties. They are called club drugs to differentiate them from heroin and crack, which are the drugs typically associated with the most problematic and damaging use. Club drugs may be illegal (e.g. ketamine, mephedrone, GBL/GHB, cocaine and MDMA (ecstasy) or legal (some synthetic cannabinoids or research chemicals). They are usually bought through friends, a regular dealer or from someone in a club.

**Appendix A**  
**Street names and brands of NPSs (legal and illegal)**

<p><b>Numbers</b>  2-DPMP  5-EAPD  5-IAI  5-meo-DALT  6-APB</p>	<p><b>A</b>  Afghan incense  Alchemy  AMT  Annihilation  Aroma  Ayahuasca</p>
<p><b>B</b>  Bz  Banshee dust  Bath salts  Beans  Beladonna  Benzo fury  Black ice  Black jacks  Black mamba genesis  Blast  Bliss  Blizzard  Blow  Blue lotus  Blueberry crush  Bomb powder  Bombay blue extreme  Bubble  Bubblegum kush  Bud factory  Bullet  BZP</p>	<p><b>C</b>  C original  Cebil/Yopo seeds  Chalk  Charge  Charge+  Charly Sheen  Cherry Bomb  Chill out  Chill zone  Chillax  Chillem black  China white  Ching  Clockwork Orange  Cloud 10 storm  Columbiana  Critical haze</p>
<p><b>D</b>  D2PM  Desoxypipradol  Devils Blood  Devils drop  Diphenylmethpyrrolidine  Disco biscuits  DMC (Dimenthocaine)  DMT  Doob  Doves  Doves dance  Doves red</p>	<p><b>E</b>  Eclipse  El blanco  Energy-3  Ephedrine  Etizolam  Euphoria  Exodus  Exodus- - Mary Joy  Exodus – damnation  Experience xscape</p>

<p>Dream  Dream herb  Dust till dawn  Dutchy  DXM</p>	
<p><b>F</b>  Fairy dust  Fly Agaric  Forula X  Fury XC  Fusion</p>	<p><b>G</b>  GBL  Gogaine  Gold dust  Gold seal  Green ganuales  Grove love</p>
<p><b>H</b>  Happy caps  Happy joker  Hawaiian baby woodrose  Herbal Ecstasy  Herbal haze  Hibena caps  High beams  High grade</p>	<p><b>I</b>  iBlaze  Ice bud  Indo kratum – Red vein borneo  Ivory wave</p>
<p><b>J</b>  Ja rush  Jack &amp; Jills  JoKane  Jolly crystal bomb (JCB)  Jumping beans</p>	<p><b>K</b>  K-Kane 1G  K-Kane 3G  K2  Kana extract  Khat  King B  King cobra  Kratom  Kratom extract  Kratom leaf Kryptonite</p>
<p><b>L</b>  L-high  Lady B  Lime fantasia  London underground devils  Loop</p>	<p><b>M</b>  M-CAT  Maca booster  Mad cat  Magic beans  Magic crystals  Magic dragon  Magic silver  Marley  Mary J  MDEX  Meow Meow(Methedrone)  Methedrone  Methylone</p>

	<p>Miaow Miaow (Methedrone)  Mind Melt  MKAT  MMCAT  Morning Glory  Move energy  MPA  Mr Bad Guy  Mr White  MXE (Methoxetamine)</p>
<p><b>N</b>  Naphyrone  NBOMe  NRG-1  NRG-2  NRG-3</p>	<p><b>O</b>  Ocean Snow  Odyssey  One Wish  Orange X-Tra</p>
<p><b>P</b>  Pablo  Pandoras Box  Pheonix  Pimp Grade  Pink Champagnes  Pink Panthers  Poke  Poke Extreme  Poppers  Private Reserve  Psyclone – Mary Joy  Psyclone Powder  Pulse  Purple Bomb  Purple Ohms  Purple Wave  Pyrazolam</p>	<p><b>R</b>  R2-D2  Race  Rapture  Raz  Recharge  Red Rockets  Red Vein Borneo  Revolver  Rockstars  Rush</p>
<p><b>S</b>  Salvia Divinorum  Salvia Extract  Salvia leaf San Pedro  San Pedro Cactus  Scope  Sectioned  Sensate  Sensation  Silent Black  Silly Walk  Sirus</p>	<p><b>T</b>  Tantric  The Sidfewinder  Toxic Waste  Train Wreck  Tribe</p>

Skullcap Smileys 2 Smileys UK Smokey Snow Snow White Sinic Boom Sparkle (MDAI) Sparkle E Spellbound Spellweaver Spice Spice Gold Spike 99 Spun Out Stealth Bomber Sub Zero Super Charge Sweet leaf Synthacaine	
<b>V</b> Valerian Vanilla Sky Viper Voyager	<b>W</b> Warrier White lady White MM White Rockets White Widow
<b>X</b> Xtacy	<b>Y</b> Ypd Out Yukutan Fire
<b>Z</b> Zen ZZ1	

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## Summary report from Health and Wellbeing Board, 30<sup>th</sup> September 2014

### Summary

This report is intended to update any interested groups on the work of the Health and Wellbeing Board. It includes information on items considered by the Board at their latest meeting on 30<sup>th</sup> September 2014 and updates on other items relating to health and wellbeing in the City of London. Details on where to find further information or contact details for the relevant officer are included for each item.

Full minutes and reports are available at:

<http://democracy.cityoflondon.gov.uk/ieListMeetings.aspx?Committeeld=994>

### Committee updates

- G8 Global Dementia Summit: Evaluation
- City and Hackney Health and Wellbeing Profile (JSNA): Public consultation and format
- GP contract changes: Out of area registrations
- Care Act and Better Care Fund update
- Housing and health: Report on health-related activities and plans in the City's social housing estates
- Joint Health and Wellbeing Strategy action plan
- Workplace Health and Wellbeing Strategy
- Smoking harm reduction pilot

### Local updates

- Dementia Strategy
- City Business Library health and wellbeing events
- Cleansing service campaigns: Smoking-related litter and chewing gum litter

## COMMITTEE ITEMS

### G8 Global Dementia Summit: Evaluation

1. During the UK's Presidency of the G8 in 2013, tackling dementia was made a policy priority. As part of this commitment, the UK announced it would host a Global Dementia Summit in 2014, to focus on financing and social investment in dementia care and research.
2. The City of London Corporation agreed to host the Summit, which took place on 19 June 2014 in Guildhall. The Summit provided an excellent opportunity for Members and Officers of the City Corporation to discuss issues relating to dementia care and research with key practitioners and policy makers. The Board agreed that hosting the Summit provided a cost-effective way to

engage on a major public health policy issue relevant to the communities which we serve.

3. The contact officer is Giles French, Assistant Director of Economic Development, E: [giles.french@cityoflondon.gov.uk](mailto:giles.french@cityoflondon.gov.uk), T: 0207 332 3644

### **City and Hackney Health and Wellbeing Profile (JSNA): Public consultation and format**

4. Following stakeholder engagement sessions on the use, format and accessibility of the City & Hackney Health and Wellbeing Profile (JSNA), Members agreed to a new approach to the format and presentation of the JSNA that will meet the current and future needs of users. This approach recognises the diversity of users' requirements. The JSNA will be accessible online and in print, and will ensure that accurate, timely and clear data is presented in a variety of different ways, as no one format can meet all users' needs. Currently, the JSNA is used in a variety of ways, including:
  - Understanding the demographics and health needs of a specific group within Hackney and the City. This group might be defined by locality, ethnicity, age or many other characteristics and combinations of characteristics.
  - Evaluating the need for (or building the case for) a specific service by looking at levels of need and what already exists to meet that need.
  - Comparing the need for different services.
  - Finding answers to specific questions.
5. The contact officer is Katherine Körner, City & Hackney Public Health Intelligence Team, T: 020 8356 3301 E: [katherine.korner@hackney.gov.uk](mailto:katherine.korner@hackney.gov.uk)

### **GP contract changes: Out of area registrations**

6. The Board received a report from NHS England regarding the changes to GP contracts, which mean that GP practices who choose to will be able to accept registrations from patients who were not resident in their practice area ("out of area patients"). These changes were originally due to come into force from October 2014 but implementation has now been delayed to January 2015. The changes would present some challenges if the scheme was adopted locally, as City of London has a very high daytime population (mainly City workers) compared to a small resident population, meaning that demand from out of area patients to register with a GP in the City could be very high. It is unlikely that the single local GP practice could meet this demand in its current state and it could also be difficult to predict demand.
7. A decision is yet to be taken about whether GP practices within the City and Hackney CCG area will opt to participate in the scheme. NHS England will update the Board again to provide further clarification following the implementation of the contract changes in January, particularly around legal issues and the requirements on NHS England to provide in-hours primary medical care for out-of-area patients.

8. The contact officer is Sarah Thomas, Health and Wellbeing Executive Support Officer, T: 020 7332 3223, E: [sarah.thomas@cityoflondon.gov.uk](mailto:sarah.thomas@cityoflondon.gov.uk)

### **Care Act and Better Care Fund update**

9. The Care Act received Royal Assent in May 2014 and introduces wide-ranging and significant reform to the adult social care system. It aims to create a modern system that can keep pace with the demands of a growing ageing population and is clear to people about what kind of care they can expect. It is designed to focus on people's strengths and capabilities, supporting them to live independently for as long as possible. The Act also introduces significant funding reform with the introduction of a cap on the amount people have to spend on their care, regardless of how much they have in savings or assets. Many of the provisions of the Act come into force in April 2015, with the remaining, mainly related to funding reform, coming into force in April 2016.
10. In June 2013 the Government launched the Better Care Fund, a pooled budget, to help integrate health and social care services at a local level. Integration aims to reduce the stress and resultant cost on acute health services and is a key element of the Care Act. The City of London submitted a bid to the fund in April this year and, following some recent changes to the fund, bids have now been resubmitted (approved and owned by the Health and Wellbeing Board). The target date for implementation of the Better Care Fund plans is April 2015.
11. The Care Act has significant implications for local authorities around practice, finance and systems. A specific project to implement the Act has been set up to ensure that the City of London is compliant with the Act. An Implementation Group is meeting monthly to oversee this with the Adult Wellbeing Partnership, chaired by the Director of Community and Children's Services, being accountable for the project.
12. The contact officer is Ellie Ward, Programme Manager, T: 020 7322 1535, E: [ellie.ward@cityoflondon.gov.uk](mailto:ellie.ward@cityoflondon.gov.uk)

### **Housing and health: Report on health-related activities and plans in the City's social housing estates**

13. Good quality and well run social housing can impact upon health outcomes for local communities. Housing, neighbourhoods and socio-economic inequalities in housing estates have a key impact on health and wellbeing. There is also an evidenced case for the economic impact arising from poor housing and health. The Building Research Establishment (BRE), for instance, calculated that poor housing cost the NHS at least £600m per year in England, with the total cost to society estimated to be greater than £1.5 billion. The City's housing strategy has outlined key challenges impacting on the health and wellbeing of City tenants, including overcrowding, the condition of housing stock, health inequalities in specific wards, demographic changes and meeting the challenges of an ageing population.
14. Health and wellbeing is strongly influenced by community and individual assets (social relationships, resilience, social support and networks,

opportunities for voluntary work, life-long learning). There is growing evidence that people with stronger social networks are healthier and happier. Research had also shown that traditional risk-based and targeted programmes (smoking cessation, health eating, encouraging physical activity etc.) are not enough on their own to bring about health and wellbeing in a community.

15. There are many initiatives currently being developed in the City's housing estates which support improved health and wellbeing, from improving the fabric of the buildings, to developing green spaces and promoting community initiatives that build community resilience and capacity. The City's new Housing Strategy also provides an important opportunity to further develop longer term strategic priorities. This piece of research has also identified opportunities to further promote good health and wellbeing in the City's housing estates.
16. The contact officer is Jacquie Campbell, Head of Housing Management, T: 020 7332 3785, E: [Jacquie.campbell@cityoflondon.gov.uk](mailto:Jacquie.campbell@cityoflondon.gov.uk)

### **Joint Health and Wellbeing Strategy action plan**

17. The Health and Wellbeing Board has developed an action plan to deliver the Joint Health and Wellbeing Strategy (JHWS) between now and 2016. Further views on the action plan have been sought via a public engagement event.
18. The action plan sets out activities needed to deliver improvements each of our health and wellbeing priorities for City residents, workers and rough sleepers:
  - More people in the City are socially connected and know where to go for help
  - More people in the City are physically active
  - City air is healthier to breathe
  - The City is a less noisy place
  - More people with mental health issues can find effective, joined up help
  - More people in the City have jobs: more children grow up with economic resources (reduce child poverty)
  - More people in the City are warm in the winter months
  - More rough sleepers can get health care, including primary care, when they need it
  - Fewer City workers live with stress, anxiety or depression
  - More City workers have healthy attitudes to alcohol and City drinking
  - More City workers quit or cut down smoking
  - Delivery of public health services (sexual health, NHS health checks etc.)
19. The Board will receive regular progress updates on the delivery of the action plan, as well as a performance report.
20. The contact officer is Sarah Thomas, Health and Wellbeing Executive Support Officer, T: 020 7332 3223, E: [sarah.thomas@cityoflondon.gov.uk](mailto:sarah.thomas@cityoflondon.gov.uk)

## **Workplace Health and Wellbeing Strategy**

21. Workplace health has been highlighted as a national priority by Public Health England. City of London's Corporate HR Department is developing a strategy on workplace health and wellbeing. This aims to improve practice within the corporation as an employer and synergise with Health and Wellbeing Board's City-wide and national activities.
22. The work by the Health and Wellbeing Board has driven the agenda forward locally. It is important that the City of London Corporation reviews and improves its own workplace health policies and practice for its own staff to demonstrate best practice. Failure to do this may impact not only on the health and wellbeing of the workforce but also on the City's ability to lead and influence other organisations.
23. City of London Corporation is also undertaking the London Healthy Workplace Charter with a view to being awarded Silver Standard in 2014.
24. The contact officer is Oliver Sanandres, Health and Safety Advisor, T: 020 7332 3307, E: [oliver.sanandres@cityoflondon.gov.uk](mailto:oliver.sanandres@cityoflondon.gov.uk)

## **Smoking harm reduction pilot**

25. Following the release of the NICE Tobacco Control Harm Reduction Guidance in 2013 officers have developed a pilot programme to implement the recommendations. The six month pilot programme includes:
  - The supervised use of electronic cigarettes within the specialist level III service
  - Further research regarding the use of electronic cigarettes and other harm reduction methods that are emerging
  - An extension to the current level II smoking cessation service (within pharmacies) for those finding it harder to quit, at advisor discretion, for a longer service than the standard 12 weeks
  - Developing care pathways for a pilot harm reduction service to run from level II services that can work with the current commissioned service, including a "cut down" service, and the supervised use of electronic cigarettes.
26. The contact officer is Lorna Corbin, Commissioning and Performance Manager, T: 020 7332 1173, E: [lorna.corbin@cityoflondon.gov.uk](mailto:lorna.corbin@cityoflondon.gov.uk)

## **LOCAL UPDATES**

### **Dementia Strategy**

27. The Dementia Strategy responds locally to the Prime Minister's 'Dementia Challenge' by establishing a City-specific approach to caring for our residents whilst tapping into the rich diversity of our community. Synthetic estimates predict that within the City there are up to 671 people living with the symptoms of dementia, some of whom have been diagnosed, but a large proportion of whom have had no formal diagnosis. Whilst this may be a relatively small number, for those with the disease, the support that they receive is vital to

their quality of life and their wellbeing and we are therefore committed to providing the best possible services to this particularly vulnerable group.

28. The aim of the strategy is to: 'Provide a responsive, high quality, personalised dementia service meeting the needs of residents of the City of London'. The strategy commits to creating a 'Dementia Friendly City', where residents and local retail outlets and services will develop a keen understanding and awareness of the disease and offer support in a respectful and meaningful way.
29. The Dementia Strategy will be submitted to both the Community & Children's Services Committee and the Health and Wellbeing Board for approval in November 2014.
30. The contact officer is Marion Willicome Lang, Community and Children's Services, T: 020 7332 1216, E: [marion.willicomelang@cityoflondon.gov.uk](mailto:marion.willicomelang@cityoflondon.gov.uk)

### **City Business Library health and wellbeing events**

31. The City libraries continue to promote health and wellbeing through their programme of events. The City Business Library has included a number of health and wellbeing events on their programme aimed at City business users, including confidence-building classes, lunchtime yoga sessions and workshops on emotional intelligence or energy-boosting techniques.
32. The contact officer is Jesi Vaghela, City Business Library Events Programme Coordinator, T: 020 7332 3807, E: [Vijeshrie.Vaghela@cityoflondon.gov.uk](mailto:Vijeshrie.Vaghela@cityoflondon.gov.uk)

### **Cleansing service campaigns: Smoking-related litter and chewing gum litter**

33. The Health and Wellbeing Board is committed to improving the local environment, with the aim of making City streets more pleasant and encouraging both residents and workers to take more exercise and improve wellbeing. Two campaigns linked to this aim are being run by the City Of London Corporation's Cleansing Service in partnership with Keep Britain Tidy in September and October. These campaigns will be focusing on smoking related litter and chewing gum litter, both of which have been highlighted in the Local Environmental Quality Survey as high priority problems with the City's street scene.
34. The contact officer is Jim Graham, Assistant Cleansing Director Built Environment, T: 020 7332 4972, E: [Jim.Graham@cityoflondon.gov.uk](mailto:Jim.Graham@cityoflondon.gov.uk)

### **Sarah Thomas**

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<b>Committee:</b> Safer City Partnership	<b>Date:</b> <b>14 November</b>
<b>Subject:</b> Rough Sleepers Update	<b>Public</b>
<b>Report of:</b> Davina Lilley Head of Homelessness and Rough Sleepers	<b>For Information</b>

**Summary**

This report articulates our work with rough sleepers in fulfilment of the City’s function as a local authority in accordance with the policy commitments of Central Government and the Mayor of London. The City continues to be part of a pan-London approach to addressing rough sleeping and is represented on the Mayor’s Rough Sleepers Group and the Greater London Authority’s (GLA’s) operational leads meeting.

The counts of rough sleepers during the last four months were as follows: July: 30; August: 22; and September: 31, October: 27. The counts continue to fluctuate but it appears we are seeing on average 25 rough sleepers on any given night. The count total is driven by a range of factors, many beyond the control of the City, and in itself does not reflect how long people are on the streets, what their complex needs are or the services they may have received.

During the last quarter, there has been a range of activity in relation to the Lodge II project, Pan London Personalisation, the Pop-up Hubs initiative and the implementation of the Challenge Group.

**Recommendation**

- It is recommended that your Committee notes this report.

## Main report

### Background

#### 1. Rough sleepers count

The City outreach team continues to implement monthly counts. These are just a snapshot picture of the City streets and provide an opportunity to gather intelligence of who is actually sleeping out on any given night. The indicators, as with all inner London boroughs, suggest that rough sleeping is on the rise. The City needs to address the increase.

Month	No.	Month	No.	Month	No.
January 2012	25	January 2013	N/C	January 2014	31
February 2012	25	February 2013	23	February 2014	34
March 2012	39	March 2013	19	March 2014	37
April 2012	36	April 2013	N/C	April 2014	25
May 2012	23	May 2013	N/C	May 2014	34
June 2012	19	June 2013	21	June 2014	24
July 2012	22	July 2013	22	July 2014	30
August 2012	15	August 2013	16	August 2014	22
September 2012	15	September 2013	27	September 2014	31
October 2012	20	October 2013	27	October 2014	27
November 2012*	21	November 2013*	35	November 2014	
December 2012	24	December 2013	33	December 2014	

- \*Official count – the annual counts are reported to the Department for Communities and Local Government in order to measure local authorities' progress in meeting their targets.
- N/C – no count.

This report also contains the quarterly update produced by the CHAIN (Combined Homelessness and Information Network) team. The report takes an overview of rough sleepers who are new to the City's streets, the number of those who become longer-term rough sleepers (living on the streets) and the 205 cohort (please see Appendix 1). This gives a more fluid picture of actual activity on the City's streets over a three-month period.

In the second quarter of this financial year (July to September 2014), has seen a positive improvement compared to April – July 2014 the first graph in Appendix 1 shows the new arrivals to rough sleeping in the City:

- 25 new rough sleepers were seen once and not seen again increase from 45% to 76%. The London average is 70%
- Eight new rough sleepers were seen for a second night out but not again.
- Four rough sleepers joined the living on the streets group compared with 7 in the first quarter.



The second graph in Appendix 1 shows the activity of people living on the City's streets in the period:

- Four transferred from new rough sleepers.
- 41 were known to the City outreach team.
- Five belong to the 205 cohort (long-term rough sleepers seen sleeping rough in five or more years out of the last 10, and/or been seen rough sleeping 50 times or more over that period).

## **Current position**

### 2. The Lodge and Lodge II

Since 2010 the City of London Corporation (CoLC) and St Mungo's Broadway (SMB) have been running a very successful specialist facility for 'entrenched' older rough sleepers called The Lodge. A group of residents at The Lodge have been identified who will require more permanent accommodation based on The Lodge model. It is proposed to develop a new 20 bed Lodge II in Middle Street, near Smithfield Market. The Middle Street building is currently occupied as a hostel, managed by Providence Row on behalf of the CoLC, and it requires refurbishment. To facilitate the new Lodge II the current Middle Street occupants will need to be relocated. SMB propose to provide relocation space for the current Middle Street occupants by constructing a new 12 unit building on their land in Southwark and they will also refurbish 9 existing annex units. SMB will then refurbish the proposed 20 unit Lodge II building in Middle Street. The total cost of all these works is estimated at £3 million and all 41 units will be for the benefit of CoLC residents / rough sleepers. There is a proposed phased plan as illustrated in the diagram below;



The current position is that £1million of Section 106 monies has been approved and the new build will begin in January 2014.

### 3. Work with the City of London Police

#### **Operation Acton**

Operation Acton was implemented in April 2014. The outreach team and the police have implemented 17 joint shifts and 12 tickets have been issued. The aim of Operation Acton is to focus on those rough sleepers who are refusing

all offers of help. There is always accommodation available but often this is refused. To date there have been three positive outcomes: two were placed in bed and breakfast and referred to The Lodge; and a third client, who was a young chaotic drug user, went back to their family, is now not using substances, and enrolled on a course to start in September.

### **Operation Fennel**

Operation Fennel is a police-led operation, in partnership with the City. It targets people begging in the City by issuing tickets. To date:

- 149 individuals have been stopped
- 324 tickets have been issued
- 22 ASBOs have been granted
- 70% of the offenders were male
- 71% are UK nationals
- 58% stated that they were homeless but this has not been verified.

The top locations for the first six months were as follows:

- Bishopsgate/Liverpool Street
- Tower Hill
- Fenchurch Street
- Middlesex Street

The most recent top locations are:

- Moorgate/Moorfields
- Tower Hill
- Holborn
- Bishopsgate

There has been a marked improvement in the Bishopsgate area since June 2014.

### **Hotspot areas**

Since the last quarterly report, three key areas have been identified which have become an attraction for rough sleeping and begging. The areas are as follows:

- Bishopsgate
- St Paul's Walkway
- Tower Hill

Bishopsgate has been quieter in the last quarter although there is a persistent rough sleeper at 222. There are plans in place to accommodate the person concerned in a hostel in Tower Hamlets.

St Paul's Walkway is fairly busy: the outreach team in partnership with the police and Immigration Compliance Enforcement (ICE) officers are targeting the area.

Tower Hill continues to be a magnet for rough sleepers and beggars and the outreach team are regularly carrying out shifts with police and ICE.

#### 4. Personalised budgets

Following the implementation of the pilot project in the City in 2009, this was expanded to a pan-London provision in 2011. 94 people have been offered a personalised budget, of which 49 have accessed accommodation which has included social and sheltered housing, clearing house flats and The Lodge. Of the 94, 29 are City of London rough sleepers of whom 19 are in accommodation. The project continues to work well with the long-term entrenched rough sleepers who often have been on the streets for over 10 years. It is a very slow process of engagement, but the one-to-one approach has proved to be very successful.

#### 5. Pop-up Hubs

The City of London, in partnership with St Mungo's Broadway, is now reaching the end of the second year of this innovative approach. There have been 10 Pop-up Hubs (PUHs), held in the following locations:

- St Botolph without Aldgate
- St Andrew-by-the-Wardrobe (twice)
- All Hallows by the Tower
- St Botolph's Aldersgate (twice)
- St Botolph without Bishopsgate
- The City Temple (three)

In total, 115 individual clients were seen:

- 38 accommodated
- 39 not seen again in the City
- 17 cases closed
- 21 cases on-going

Off this cohort:

- 109 were male
- 10 were reconnected back to Eastern Europe
- 22 reconnected back to other boroughs and different parts of the UK

The PUH has been a very useful approach to working with rough sleepers and those who have been resistant to working with the outreach team.

Funding from the Transitional Fund for the PUH ended in September 2014. The City is very keen to see this model continue and did submitted a bid to

Safer City Partnership for funding for an additional 10 hubs over a two- year period, and this has now been approved.

The next pop up Hub will the last week in November 2014.

#### 6. Work with the clergy

A follow-up meeting is to be held on 4 November 2014. The outreach team and officers continue to be very grateful for the support from the clergy with the Pop-up Hubs.

#### 7. Member involvement

The members' group met again in October 2014. There was a full attendance and a lively debate about raising awareness in the City about rough sleepers and what services are provided and how that is communicated to the residents, businesses and the community. There is plan to hold breakfast seminar in the autumn; dates are yet to be finalised.

#### 8. Homelessness Strategy

The Homelessness Strategy has been approved and the delivery plan is being implemented by partners. The governance processes are in place to monitor delivery of the strategy.

#### 9. Challenge Group

This is a new group chaired by Chris Pelham with representation from St Mungo's Broadway and the City of London Police. The group was established to look at rough sleepers who have become part of the street population and those who have been living on the streets and have been resistant to any intervention. This group of identified rough sleepers has increased over the months and the GLA has been quite challenging to the City regarding the increase and what is being done to address this. The group will meet once every two months and will document action plans, and will review them to check that they have been implemented and, if not, what the blockages are. There are 44 rough sleepers in this cohort.

#### 10. Open Cinema

The first season of Open Cinema has finished with the final show being held at St Bartholomew the Great. The guests at The Lodge are currently filming a short film about A Day in the Life of The Lodge. The second season of Open Cinema has started in October.

#### 11. Financial and risk implications

There are no known financial implications.

#### 12. Legal implications

There are no known legal implications.

### 13. Property implications

There are no known property implications.

### 14. HR implications

There are no known HR implications.

### 15. Community Strategy and other significant implications

The aim of reducing the number of rough sleepers in the City links directly with the Inclusive and Outward Looking City theme of the Community Strategy as well as the Housing Business Plan.

### 16. Consultees

The Town Clerk, Chamberlain and Comptroller and City Solicitor have been consulted in the preparation of this report.

### 17. Conclusion

The work with rough sleepers continues to be challenging; however, there have been some real successes, none of which would have been achieved without the partnership approach with St Mungo's Broadway, the City of London Police and other departments within the City of London. The increase in numbers continues to be disappointing, and through the year we will be constantly reviewing the different methods of addressing this and trying new approaches.

**Contact:**

|E. [davina.lilley@cityoflondon.gov.uk](mailto:davina.lilley@cityoflondon.gov.uk) T: 020 7332 1994 |

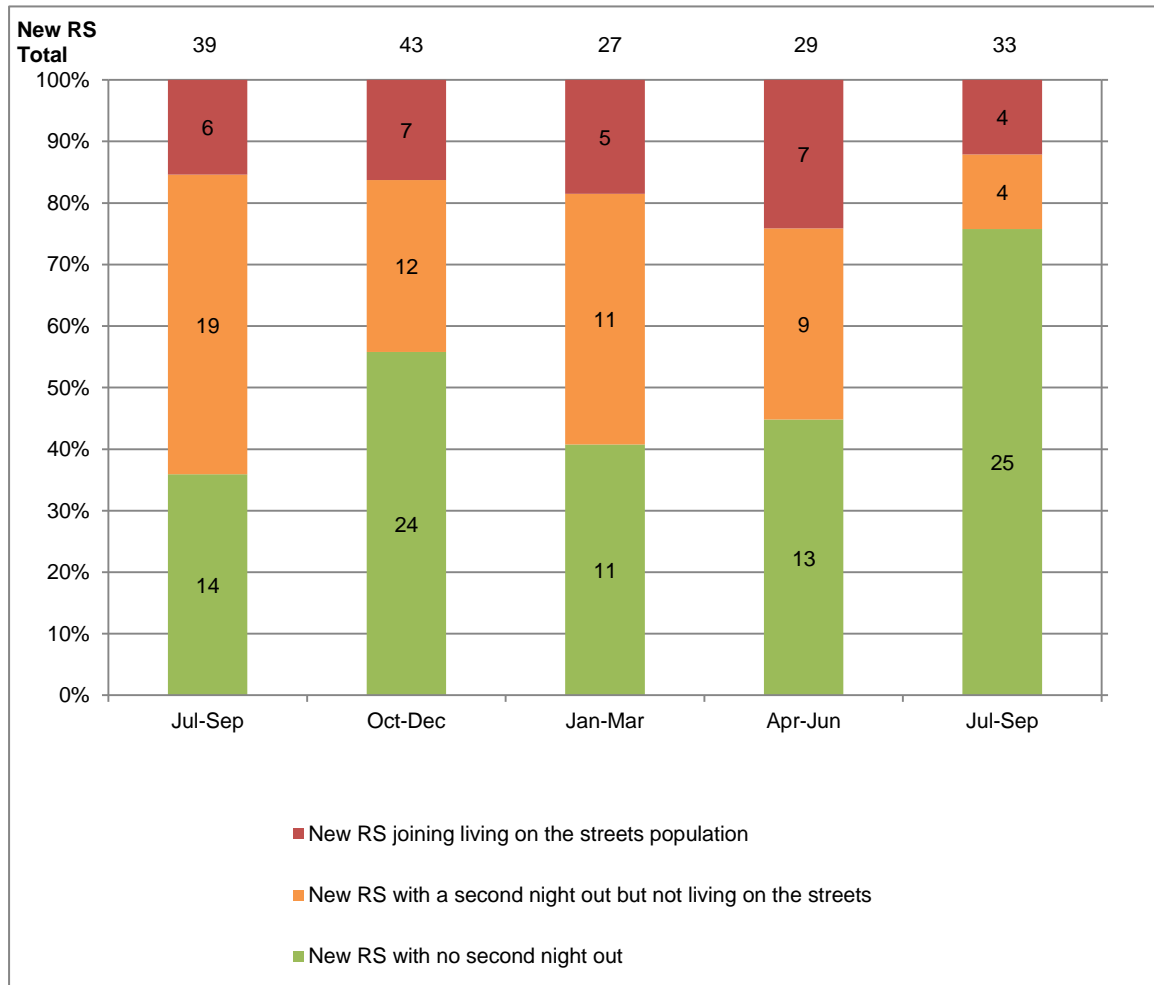
## Appendix 1

### City of London: Headlines

Volumes	No. Rough Sleepers	Change from last period	Change on same period last year
<b>New Rough Sleepers (All)</b>	<b>33</b>	<b>+4</b>	<b>-6</b>
New RS with no second night out	25	+12	+11
New RS with a second night out but not living on the streets	4	-5	-15
New RS joining living on the streets population*	4	-3	-2
<b>Living on the Streets (All)</b>	<b>50</b>	<b>-12</b>	<b>+9</b>
LOS - Transferred from new RS*	4	-3	-2
LOS - Known	41	-7	+16
LOS - RS205+	5	-2	-5
<b>Intermittent Rough Sleepers</b>	<b>52</b>	<b>+6</b>	<b>+9</b>
<b>Total</b>	<b>131</b>	<b>+1</b>	<b>+14</b>

\*This cohort is listed under both new RS and living on the streets headings, but is only counted once towards the overall total

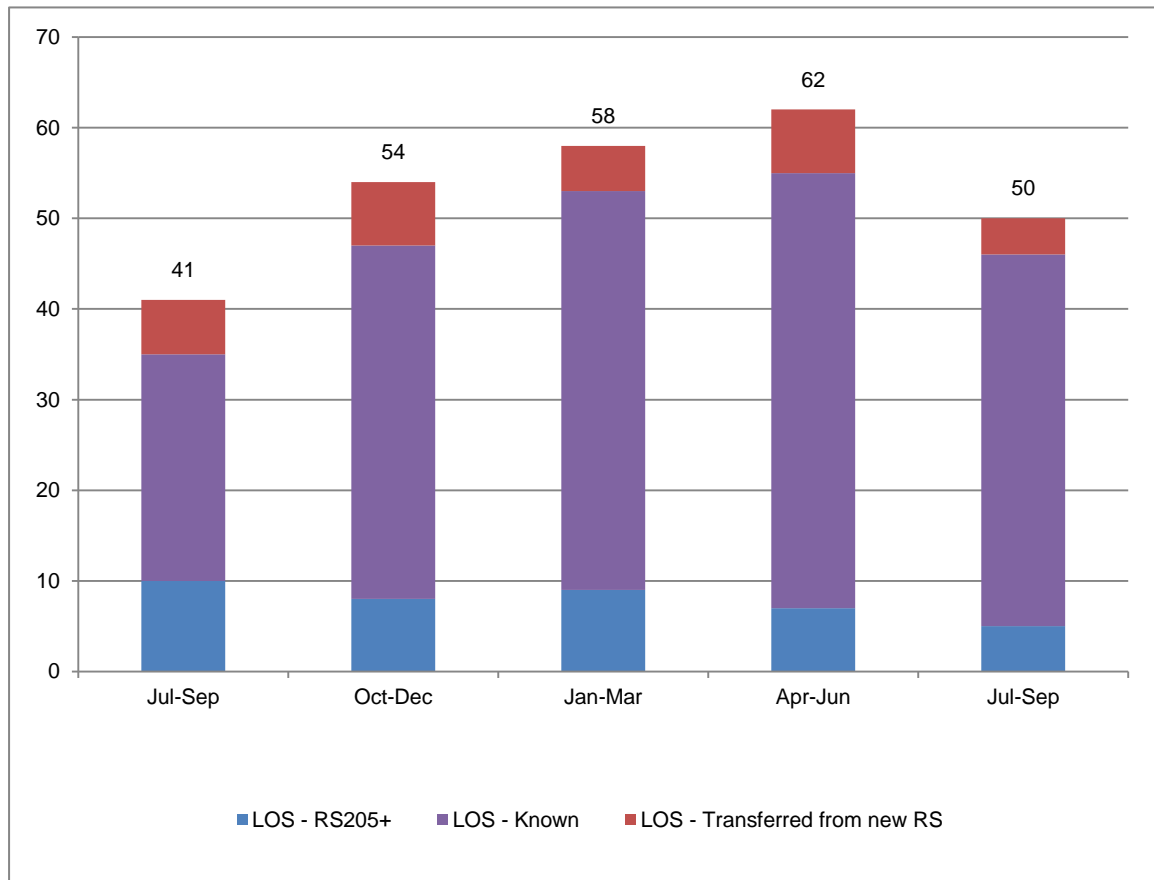
## City of London: Achieving No Second Night Out



Category	No. this period
New RS with no second night out	25
New RS with a second night out but not living on the streets	4
New RS joining living on the streets population	4
<b>Total</b>	<b>33</b>

Note: New RS = New rough sleepers

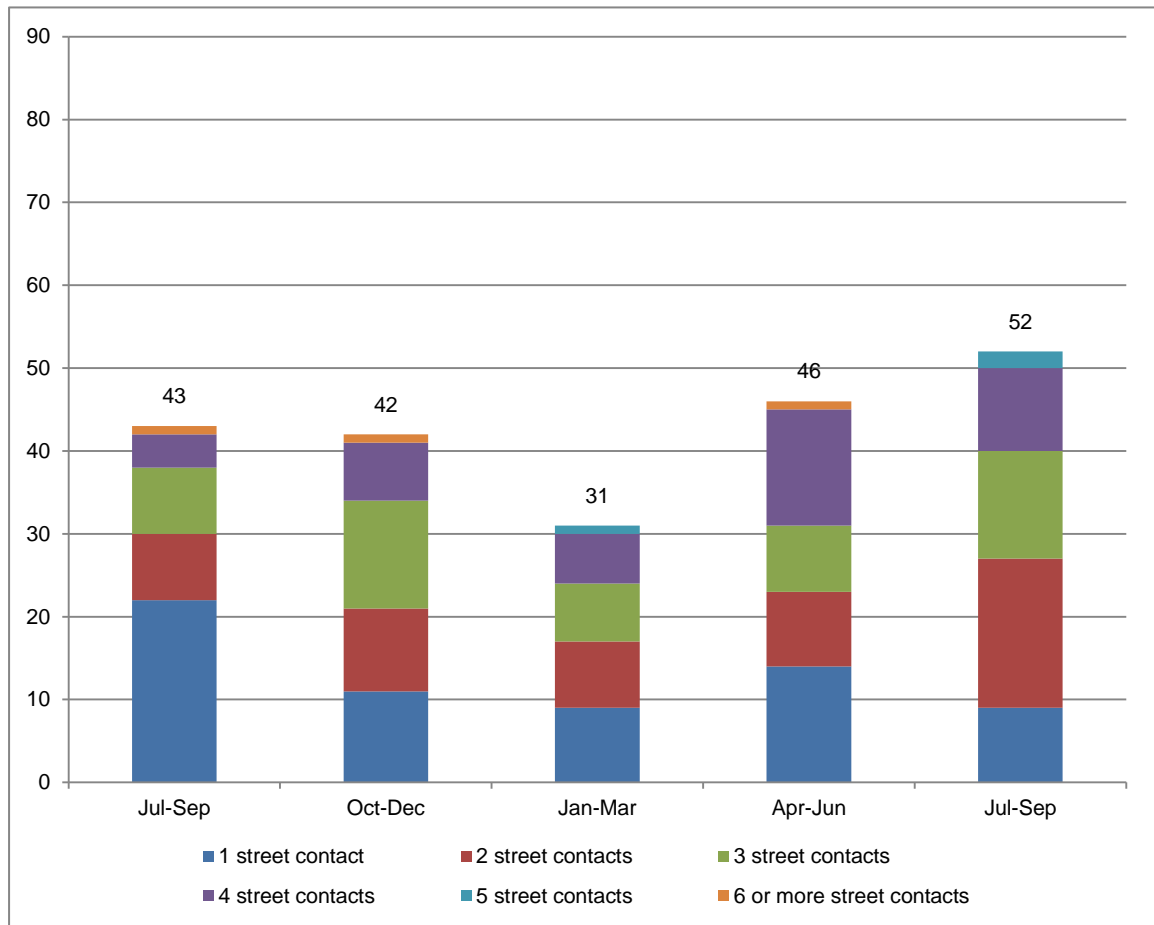
## City of London: No One Living on the Streets



Category	No. this period
LOS - Transferred from new RS	4
LOS - Known	41
LOS - RS205+	5
<b>Total</b>	<b>50</b>



## City of London: Intermittent Rough Sleepers



No. bedded down street contacts during this period	No. intermittent rough sleepers
1 street contact	9
2 street contacts	18
3 street contacts	13
4 street contacts	10
5 street contacts	2
6 or more street contacts	0
<b>Total</b>	<b>52</b>

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## Safer City Partnership Strategy Group Friday 14 November 2014

### Public Protection Service (Environmental Health, Licensing and Trading Standards) update.

#### Economic Crime – The City of London Trading Standards Service working in partnership

- The City of London Trading Standards Service is currently undertaking two large investigations, Operation Curie and Operation Wade with the assistance of the City of London Police, the Metropolitan Police and the Tri-Regional Scambusters Team; a third, Operation Addams is being currently reviewed.
- The investigations are into the fraudulent selling of alternative investment commodities such as diamonds, gold, wine and carbon credits. Currently there are over 500 victims involved and over £1 million in consumer detriment.
- Arrests, interviews under PACE caution and the seizure of evidence have been recently carried out in Essex in connection with Operation Addams with assistance from the City of London Police and Essex Police.
- Operation Rosa, a proactive initiative targeting criminality associated with Mail Forwarding Businesses across Greater London is currently suspended and being wound up, pending a final funding decision from the National Trading Standards Board.
- The City's Trading Standards service is continuing to take part in Operation Broadway, a joint operation with the City of London Police, the Metropolitan Police, National Fraud Intelligence Bureau, and the Financial Control Authority.
- This operation is addressing the problem of "boiler rooms" who perpetrate these frauds and which are based at serviced and virtual offices across London's business districts of Mayfair, the City and Canary Wharf. The operation continues to be successful so far and a full report will be submitted to the next Port Health & Environmental Services and Police Committees.

#### Street Trading

- Street Trading [Policy](#) agreed internally and approved by Planning and Transportation Committee on July 30.
- Street trading licences issued for temporary trading for Smithfield Nocturne and Tour de France events as reported previously.
- No other current applications although anticipate possible Christmas Market application for Royal Exchange and one other area, as yet to be confirmed, and potentially Ice Cream Traders for New Year's Eve.
- The Enforcement Policy on Street Trading incorporates the revised Port Health & Public Protection Statement on Enforcement approved by the Port Health and Environmental Services Committee in September 2014.
- A further (3<sup>rd</sup>) Ice Cream Van was seized and retained for 2 weeks before receiving an undertaking from the trader not to continue trading in the City.
- Currently very limited street trading activity in City, mainly ad hoc ice cream sales on London Bridge to facilitate swift get away for the illegal trader.

- One operation carried with City Police to identify the 2 nut sellers and warn operating near Millennium Bridge on a Sunday.
- An agreed programme of operations on street trading with City Police partners based on intelligence gathering is to be agreed but this is not extensive at present due to low level of street trading activity in the City.
- Further operations are anticipated for nut sellers operating near Millennium Bridge with City Police in November onwards.

### Late Night Levy

- Levy came into effect on October 1 2014
- 70% of levy to go to City Police for activities involving improving the impact of Licensing on the night time economy.
- Letters were sent to all licensed premises (including those 293 currently affected by the levy of approx. 750 premises licence holders offering free variation to change hours to remove impact of levy.
- 64 variations requested by closing date September 6 of anticipated (30%) 87.
- As a result of the above (and the numbers achieving the Safety Thirst Award, see below) it is anticipated there will be an increase in the sums available to City Police and the City for dealing with the Night Time Economy raised from the Levy.
- A report to Licensing Committee has been requested after 6 months of operation and accounts to be subject of public report after 12 months of operation (October 2015).

### Safety Thirst

- Changes made to improve scheme in line with Code of Good Practice for Licensing in City.
- Letters were sent to all licensed premises inviting applications.
- It was agreed that 30% discount to late night levy would be given to members of the scheme who achieved membership of this year's Safety Thirst Award.
- 87 applications were received initially but there was a significant failure and drop-out rate.
- The October 8 Award Ceremony was held in the Livery Hall. 29 awards were made. this year (of which 25 are eligible for the Levy discount) and a further 26 premises, having applied late, are in the process of being inspected or providing evidence of meeting relevant criteria and will be finalised by the end of November. The majority of these premises applied in order to try and achieve the 30% discount for the Levy.
- A review of the scheme is to be held internally and further improvements incorporated prior to seeking applicants for the 2015 awards in January.

### Noise Service

- Applicants for Considerate Contractors Scheme Award 2015 were reviewed with DBE (who run the main award) to integrate any concerns regarding environmental impacts of the sites/streetworks.

- The City's Code of Practice for Deconstruction and Construction is being reviewed over the next six months to update it in relation to changes in the industry since the 6<sup>th</sup> edition was published in May 2013, and any changes will be the subject of subsequent consultation.
- The Out of Hours Service dealt with 194 complaints from July to October and achieved a response (visit) time, normally well above the target of 60 minutes (the agreed performance indicator), in 94% of cases, and often within 30 minutes.
- Out of Hours service training, through mentoring and shadowing programmes with M&CP Pollution Team Officers continued for Street Environment Officers (SEOs) from DBE who have provided evening, night and weekend first response for the City noise and other environmental concerns since April 2014.
- Training for Environmental Health Officers and SEOs was organised on 21 October by M&CP and included other City Department Officers concerning the new powers available through the Anti-Social Behaviour Crime and Policing Act 2014 which came into force in October this year. Reports on delegations are currently going to various Committees.
- SCP is to facilitate the City's response to the new 'Community Trigger' under the above Act which can be sought by individuals affected by repeated incidents, and the Pollution Team will be represented on the panel considering case reviews as they arise.

**Jon Aaverns**  
**Port Health & Public Protection Director**  
**3 October 2014**

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